



Weekly Provider Update

MANDATORY Electronic Submission of Authorization Requests

Beginning October 1 NC law will require that providers submit ALL authorization requests to The Durham Center electronically, regardless of how large or small the volume of your requests is. Service requests and all applicable supporting documents must be submitted through ProviderConnect. Those not submitted through ProviderConnect WILL NOT be reviewed. To access the ProviderConnect User Manual, click [here](#).

Authorizations for MH/SA Adult Targeted Case Management

As of October 3 The Durham Center will not authorize additional IPRS consumers for MH/SA Adult Targeted Case Management. A wait list will be established for individuals who may need this service but are currently not authorized. All current consumers receiving MH/SA Targeted Case Management can continue to receive the service as authorized and The Durham Center will continue to review ongoing requests for this service.

Provider Quarterly Incident Reports

Provider Quarterly Incident Reports (Form QM11) are due October 10, but do not submit prior to October 1 or it will be returned. Submission is required even if you do not have any incidents to report during the quarter. Failure to submit the Report by the due date will result in a Plan of Correction. To access the form, click [here](#) and to avoid the use of paper, submit it by email by clicking [here](#).

Check Out CONNECTED

CONNECTED is the family component of the BECOMING program and stands for Continuous Ongoing Networking Now Encourages Change Through Embracing Diversity. It is intended for families of individuals living with mental health life challenges. Meetings are held on the third Thursday of each month at 3:30 at The Durham Center. For more information, click [here](#).

Important NC-TOPPS Information

For important information about enrolling juvenile justice-involved children and adolescents in NC-TOPPS and clarification about the Episode Completion process, click [here](#).

Listing of trainings, programs, services and employment opportunities offered by entities other than The Durham Center are included solely for the information of our readers. Their inclusion here should not be construed as an endorsement by The Durham Center.

[Upcoming 2011 Quarterly All-Provider Meetings](#)

December 21

3:00pm
Durham County
Administration Building

[Recovery Support Line](#)

(919) 956-9566

3:00-11:00pm
7 days a week



*The Durham Center is a key partner
in Durham System of Care*

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NC Providers Council Annual Conference

Titled *The Change Imperative: Re-Tooling for the Future*, the conference will be held on October 4-6 in Greensboro and will feature over 25 state and nationally-recognized speakers in concurrent and breakout sessions. For more details, click [here](#).

NAMI-NC Annual Conference

The conference, themed *Growing our Grassroots, Our Garden of Recovery*, will continue to have a recovery focus as well as an expanded focus designed to appeal to providers. It will be held on October 7-8 in Raleigh. To learn more or to register, click [here](#).

Child S.A.F.E.

Child S.A.F.E. (Sexual Abuse Free Environment) is the new name for The Durham Center initiative that incorporates the Stewards of Children child sexual abuse prevention training curriculum. The next free Child S.A.F.E. training will be held on October 21 at The Durham Center. To learn more about this training or how to request that a training be held for your organization, click [here](#).

NC Council Conference and Exhibition

Conference sessions will include Strategizing for Healthcare Reform, Practical Innovations in Peer Support, Skill Building for Providers, Surviving and Thriving as a CABHA, Medical Leadership, I/DD Opportunities and Challenges, and How to Select and Ensure Fidelity to an Evidence-Based Practice. It will be held on December 5-7 in Pinehurst. To view a brochure, click [here](#).

NC Council Trainings

The NC Council is hosting trainings in September and October including Using Cognitive Behavior Therapy with Children and Adolescents, Person-Centered Thinking, ACTT Service Definition, and Clinical Supervision for Team Leaders. For more information about what is currently scheduled, click [here](#).

Training Information from The Durham Center

To access a listing of additional trainings hosted by The Durham Center go to our online calendar by clicking [here](#). To access the online registration form, click [here](#).

[Durham Center Access](#)

309 Crutchfield Street
near Durham Regional
Hospital

Business (919) 560-7305
Fax (919) 560-7180

[Network of Care](#)

durhamnetworkofcare.org

Providers, please ensure that you are part of this online resource database!

[Durham CFAC Meetings](#)

First Monday of each month
5:30-7:15pm

TROSA

1820 James Street
Durham

[Independent Living Initiative Housing Triage Committee](#)

First and third Tuesday
of each month
The Durham Center



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