



Weekly Provider Update

The Durham Center Closed on September 6

The Durham Center offices will be closed on Monday, September 6 in observance of Labor Day. Durham Center Access will be open 24/7 as usual.

Medicaid Authorization Request Webinars

Webinars will be held on September 7, 8 and 13 on how to submit Medicaid authorization requests to The Durham Center. They will focus on the use of ProviderConnect, a web-based authorization submission tool. If you missed the August webinars or want additional members of your agency to participate, indicate your interest by clicking [here](#). You will receive an electronic invitation with complete information.

Medicaid Rate Reductions Reversed

The Medicaid rate reductions that had been scheduled to go into effect on September 1 have been reversed. The rates in effect as of August 31 remain in effect. Questions can be directed to the DMA Finance Management Section at (919) 855-4180.

Primary Health and the Behavioral Healthcare System

The Durham Center will sponsor a seminar called *Primary Health and the Changing Face of the Behavioral Healthcare Delivery System* on September 22 at 5:00 at Durham Center Access. The target audience is physicians, physician assistants, psychiatric nurses, social workers and other interested health professionals. For more information or to register, click [here](#).

Next All-Provider Meeting

The next quarterly All-Provider meeting will be held on September 15 at The Durham Center. Each agency is encouraged to be represented promptly at 9:00am. To view the agenda, click [here](#).

Mental Health First Aid for Suicide Prevention

This free webinar will be held on September 10 at 1:00pm to mark World Suicide Prevention Day. For more information and to register, click [here](#).

Listing of trainings, programs, services and employment opportunities offered by entities other than The Durham Center are included solely for the information of our readers. Their inclusion here should not be construed as an endorsement by The Durham Center.

[Recovery Celebration Block Party](#)

September 24, 4:00-7:00pm
Durham Central Park

[Upcoming Quarterly All-Provider Meetings](#)

September 15, 2010
December 15, 2010
March 16, 2011
June 16, 2011

9:00-11:00am
The Durham Center

[2010 New Provider Orientations](#)

October 26

10:00am-Noon
The Durham Center



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Child Sexual Abuse Prevention Training

Stewards of Children classes on preventing child sexual abuse will be held on September 10 and October 8 at The Durham Center. The training is free and open to providers as well as the general public. We can also arrange agency-specific training at your location for staff or families you serve. To register for or to host a class, call (919) 560-7127 or click [here](#).

Targeted Case Management Training

This training will be held on September 10 in Fayetteville. For more details or to register, click [here](#).

NAMI NC Annual Conference

The NAMI NC Annual Conference will be held on September 11-12 in Raleigh. For more information or to register, click [here](#).

NAMI Basics

NAMI Durham will offer NAMI Basics, a free six-week course for parents and primary caregivers of children and adolescents with mental illness. The course will begin on September 14 in Durham. For more information, click [here](#).

Understanding Primary and Behavioral Healthcare

This free webinar focusing on integration and what it means for access to mental and substance use services will be held on September 15 at 2:00pm. To learn more and to register, click [here](#).

Exhibit at Durham's Fifth Annual Recovery Celebration

The Recovery Celebration Block Party will be held on September 24 at the Durham Farmers Market. To learn more about the event, click [here](#) or about how your agency or organization can be an exhibitor, click [here](#).

NCPA 2010 Annual Meeting

The annual meeting of the North Carolina Psychiatric Association will be held on September 30-October 3 in Wrightsville Beach. To learn more, click [here](#).

Newsletter Archives

To access past issues of the Provider Newsletter, click [here](#).

[Durham Center Access](#)

309 Crutchfield Street
near Durham Regional
Hospital

Business (919) 560-7305
Fax (919) 560-7180

[Durham CFAC Meetings](#)

First Monday of each month
5:30-7:15pm

1820 James Street
Durham

[Independent Living Initiative Housing Triage Committee](#)

First and third Tuesday
of each month
The Durham Center

[Durham Community Collaborative Meetings](#)

Fourth Thursday of
the month

10:00am-Noon
The Durham Center



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NC Provider Council Trainings

The NC Providers Council will sponsor trainings in cognitive behavioral therapy, motivational interviewing, and person-centered thinking during September. To learn more, click [here](#).

National Conference on Abuse of Adults with Disabilities

The conference is titled *Healing the Culture of Abuse* and will be held on November 8-10 in San Diego. For more information, click [here](#).

NC Basic Infection Control for Outpatient Healthcare Settings

This conference will address the requirement that health care organizations that perform invasive procedures must implement a written infection control policy, must designate a staff member to direct infection control activities, and that this staff member must complete State-approved training. It will be held on November 3 in Raleigh. To learn more, click [here](#).

Important Information for Medicaid Recipients

To access an August notice regarding changes for NC Medicaid recipients, click [here](#). To view past notices and other Medicaid consumer information in English and Spanish, click [here](#).

Threshold Needs Donations of Dress Clothes

Threshold needs used dress clothes and accessories for use by its members attending the annual Employers Dinner, especially larger sizes for both men and women. Items can be dropped at the Threshold Clubhouse at 609 Gary Street in Durham, or for pickup call (919) 682-4124.

Training Information from The Durham Center

To access a listing of additional trainings hosted by The Durham Center and other organizations, click [here](#). Fax registrations are no longer accepted. To access the online registration form, click [here](#).

Utilization Management Monthly Report

To access routine utilization management data for IPRS authorizations that The Durham Center completes, click [here](#). Questions can be submitted by clicking [here](#).

[Utilization Management or STR Questions or Concerns](#)

Sean Schreiber
(919) 560-7244

[Care Coordination Questions or Concerns](#)

Kathy Niblock
(919) 560-7303

[UM Information](#)

The email address for UM spreadsheets is UMLME@co.durham.nc.us.

The fax number for UM/STR is (919) 560-7377



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