



## Weekly Provider Update

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### Primary Health and the Behavioral Healthcare System

The Durham Center will sponsor a seminar called *Primary Health and the Changing Face of the Behavioral Healthcare Delivery System* on September 22 at 5:00 at Durham Center Access. The target audience is physicians, physician assistants, psychiatric nurses, social workers and other interested health professionals. For more information or to register, click [here](#).

### Next All-Provider Meeting

The next quarterly All-Provider meeting will be held on September 15 at The Durham Center. Each agency is encouraged to be represented. To view the agenda, click [here](#).

### Important Information for Medicaid Recipients

To access an August notice regarding changes for NC Medicaid recipients, click [here](#). To view past notices and other Medicaid consumer information in English and Spanish, click [here](#).

### Exhibit at Durham's Fifth Annual Recovery Celebration

The Recovery Celebration Block Party will be held on September 24 at the Durham Farmers Market. To learn more about the event, click [here](#) or about how your agency or organization can be an exhibitor, click [here](#).

### Compliance Hotline Available

A Hotline is available for providers who wish to anonymously or confidentially report suspected violations of The Durham Center's standards of conduct, policies, or laws and regulations. The Hotline number is (800) 826-6762. For more information about the Hotline, click [here](#).

### Threshold Needs Donations of Dress Clothes

Threshold needs used dress clothes and accessories for use by its members attending the annual Employers Dinner, especially larger sizes for both men and women. Items can be dropped at the Threshold Clubhouse at 609 Gary Street in Durham, or for pickup call (919) 682-4124.

Listing of trainings, programs, services and employment opportunities offered by entities other than The Durham Center are included solely for the information of our readers. Their inclusion here should not be construed as an endorsement by The Durham Center.

#### [Recovery Celebration Block Party](#)

September 24, 4:00-7:00pm  
Durham Central Park

#### [2010 Quarterly All-Provider Meetings](#)

September 15  
December 15

9:00-11:00am  
The Durham Center

#### [2010 New Provider Orientations](#)

October 26

10:00am-Noon  
The Durham Center



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## Strategies for Increasing Therapy Adherence

To access a new report addressing best practices for administrative and clinical processes that lead to improved therapy adherence and continuity of care, click [here](#).

## CABHA Seminars

The Division of MH/DD/SA Services will be holding CABHA Enrollment/Authorization/Billing seminars during August at locations across the state, including on August 31 in Raleigh. To learn more, click [here](#).

## Targeted Case Management Training

This training will be held on September 10 in Fayetteville. For more details or to register, click [here](#).

## NAMI NC Annual Conference

The NAMI NC Annual Conference will be held on September 11-12 in Raleigh. For more information or to register, click [here](#).

## NAMI-NC Newsletter

To access the latest edition of *Clippings*, the NAMI-NC newsletter, click [here](#).

## NAMI Basics

NAMI Durham will offer NAMI Basics, a free six-week course for parents and primary caregivers of children and adolescents with mental illness. The course will begin on September 14 in Durham. For more information, click [here](#).

## NCPA 2010 Annual Meeting

The annual meeting of the North Carolina Psychiatric Association will be held on September 30-October 3 in Wrightsville Beach. To learn more, click [here](#).

## Disability Rights NC Listening Sessions

As North Carolina's federally-mandated protection and advocacy system, Disability Rights NC is required to provide public opportunities to comment on its annual priorities or "targets" for its resources. Listening sessions will be held across the state, including on September 28 in Durham. To view the calendar, click [here](#).

### [Durham Center Access](#)

309 Crutchfield Street  
near Durham Regional  
Hospital

Business (919) 560-7305  
Fax (919) 560-7180

### [Durham CFAC Meetings](#)

First Monday of each month  
5:30-7:15pm

1820 James Street  
Durham

### [Independent Living Initiative Housing Triage Committee](#)

First and third Tuesday  
of each month  
The Durham Center

### [Durham Community Collaborative Meetings](#)

Fourth Thursday of  
the month

10:00am-Noon  
The Durham Center



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## Unity in the Community Day

Celebrate Disability Awareness Month with food, games, giveaways, exhibits and more at Unity in the Community Day on October 16 in Durham. To learn more, click [here](#).

## Training Information from The Durham Center

To access a listing of additional trainings hosted by The Durham Center and other organizations, click [here](#). Fax registrations are no longer accepted. To access the online registration form, click [here](#).

## Utilization Management Monthly Report

To access routine utilization management data for IPRS authorizations that The Durham Center completes, click [here](#). Questions can be submitted by clicking [here](#).

[Utilization Management or STR Questions or Concerns](#)

Sean Schreiber  
(919) 560-7244

[Care Coordination Questions or Concerns](#)

Kathy Niblock  
(919) 560-7303

[UM Information](#)

The email address for UM spreadsheets is UMLME@co.durham.nc.us.

The fax number for UM/STR is (919) 560-7377



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