



Weekly Provider Update

No Newsletter Next Week

There will be no Provider Newsletter next week. Watch for the next issue on July 23.

Important Authorization Trainings for Providers

As The Durham Center moves toward the assumption of Medicaid UR it will be implementing a web-based tool, ProviderConnect, to process authorization requests. It will host trainings for DD providers on July 12 at 3:00pm, for providers of enhanced and residential services on July 21 at 9:00am, and for outpatient therapy providers on July 26 at 10:00am. Space is limited. To register, click [here](#).

Important UR Training for Medicaid Providers

Before resuming Medicaid UR The Durham Center will offer training webinars in August to help providers know what to expect and how to submit requests for prior approval for behavioral health services. Trainings will be set up based on the type of request form each provider currently submits to ValueOptions. For more information about webinar dates and how to register, click [here](#).

Online Consumer Missed Appointment Follow Up Form

All providers are reminded to complete the Consumer Missed Appointment Follow Up form on The Durham Center website when they reschedule a consumer's intake appointment or if the consumer fails to connect with them. To access the form, click [here](#).

Network of Care Website Being Updated

If your agency is listed in the Network of Care database, you are asked to check your information to make sure it is up-to-date and accurate. To learn how to add or correct information to your listing or to add an event to the Provider Calendar, click [here](#).

Newsletter Archives

To access past issues of the Provider Newsletter, click [here](#).

Listing of trainings, programs, services and employment opportunities offered by entities other than The Durham Center are included solely for the information of our readers. Their inclusion here should not be construed as an endorsement by The Durham Center.

[2010 Quarterly All-Provider Meetings](#)

September 15
December 15

9:00-11:00am
The Durham Center

[2010 New Provider Orientations](#)

July 27
October 26

10:00am-Noon
The Durham Center



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NC-IRIS Technical Manual, Updates and Training Opportunities

To access a new IRIS Technical Manual, click [here](#). Refer to it for instructions on how to enter incidents into the IRIS system. For helpful hints about working with IRIS, click [here](#).

Peer Employment Training

Recovery Innovations of NC will offer an 80-hour peer employment training over two weeks from July 19-30 in Durham. The training is State-certified to meet the requirements for peer support specialists. To learn more, click [here](#) or call (919) 687-4041.

SOAR Training

A training for case managers on assisting adults who are homeless with Social Security Disability and Supplemental Security Income applications will be held on July 21-22 in Winston-Salem. To learn more, click [here](#).

NAMI Peer-to-Peer Classes

Peer-to-Peer is a unique experiential learning program for people with serious mental illness who are interested in establishing and maintaining their wellness and recovery. Classes are held on Saturdays for ten weeks starting July 24 in Durham. For more information about the classes, call (919) 884-1804 or (919) 806-7259.

Time Bank Introductory Meeting

A Time Bank is a community of people who support each other through the exchange of skills and services. A new Families Time Bank is open to the entire community of Durham County, with particular emphasis on those that experience disabilities and their families. An introductory meeting will be held on August 2 in Durham. For more information, click [here](#).

Durham Early Head Start Services

Durham Early Head Start provides free home-based and center-based services for pregnant women and children from birth to three years old who meet eligibility requirements. For more information, click [here](#).

NC Council Trainings

The NC Council is sponsoring a variety of trainings throughout the summer. For more details, click [here](#).

[Durham Center Access](#)

309 Crutchfield Street
near Durham Regional
Hospital

Business (919) 560-7305
Fax (919) 560-7180

[Durham CFAC Meetings](#)

First Monday of each month
5:30-7:15pm
(July meeting - July 12)

1820 James Street
Durham

[Independent Living Initiative Housing Triage Committee](#)

First and third Tuesday
of each month
The Durham Center

[Durham Community Collaborative Meetings](#)

Fourth Thursday of
the month

10:00am-Noon
The Durham Center



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Training Information from The Durham Center

To access a listing of additional trainings hosted by The Durham Center and other organizations, click [here](#). Fax registrations are no longer accepted. To access the online registration form, click [here](#).

Utilization Management Monthly Report

To access routine utilization management data for IPRS authorizations that The Durham Center completes, click [here](#). Questions can be submitted by clicking [here](#).

[Utilization Management or STR Questions or Concerns](#)

Sean Schreiber
(919) 560-7244

[Care Coordination Questions or Concerns](#)

Kathy Niblock
(919) 560-7303

[UM Information](#)

The email address for UM spreadsheets is UMLME@co.durham.nc.us.

The fax number for UM/STR is (919) 560-7377



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