



Weekly Provider Update

Important UR Training for Medicaid Providers

Before resuming Medicaid UR The Durham Center will offer training webinars in August to help providers know what to expect and how to submit requests for prior approval for behavioral health services. Trainings will be set up based on the type of request form each provider currently submits to ValueOptions. For more information about webinar dates and how to register, click [here](#).

New CareLink Tab on Website

A link to CareLink has been added to the provider section of The Durham Center website. Look for it in the navigation on the left side of the page.

LME Consumer Admission and Discharge Form

This form has been revised to request some additional data that is required by the State. To access the form, click [here](#).

Revised CAP-MR/DD Waiver Manuals

Revised CAP-MR/DD Comprehensive Waiver and Supports Waiver Manuals are now posted on the Division of MH/DD/SA Services website. For information about the revisions, click [here](#). To access the manuals, click [here](#).

CABHA Training Coordinator Meeting

Child and Family Services Association of NC will host an informal meeting of CABHA training coordinators on August 3 in Raleigh. The meeting will address areas of common interest. For more details, click [here](#).

CABHA Seminars

The Division of MH/DD/SA Services will be holding CABHA Enrollment/Authorization/Billing seminars during August at locations across the state, including on August 31 in Raleigh. To learn more, click [here](#).

Newsletter Archives

To access past issues of the Provider Newsletter, click [here](#).

Listing of trainings, programs, services and employment opportunities offered by entities other than The Durham Center are included solely for the information of our readers. Their inclusion here should not be construed as an endorsement by The Durham Center.

[2010 Quarterly All-Provider Meetings](#)

September 15
December 15

9:00-11:00am
The Durham Center

[2010 New Provider Orientations](#)

July 27
October 26

10:00am-Noon
The Durham Center



*The Durham Center is a key partner
in Durham System of Care*

Weekly Provider Update

Exhibit at Durham's Fifth Annual Recovery Celebration

This year's edition of the Recovery Celebration Block Party will be held on September 24 at the Durham Farmers Market. Agencies and organizations wishing to take advantage of this excellent opportunity to promote themselves and their services can get more information by clicking [here](#). To learn more about the event, click [here](#).

Online Consumer Missed Appointment Follow Up Form

All providers are reminded to complete the Consumer Missed Appointment Follow Up form on The Durham Center website when they reschedule a consumer's intake appointment or if the consumer fails to connect with them. To access the form, click [here](#).

NC-IRIS Technical Manual, Updates and Training Opportunities

To access a new IRIS Technical Manual, click [here](#). Refer to it for instructions on how to enter incidents into the IRIS system. For helpful hints about working with IRIS, click [here](#).

Network of Care Website Being Updated

If your agency is listed in the Network of Care database, you are asked to check your information to make sure it is up-to-date and accurate. To learn how to add or correct information to your listing or to add an event to the Provider Calendar, click [here](#).

NAMI Peer-to-Peer Classes

Peer-to-Peer is a unique experiential learning program for people with serious mental illness who are interested in establishing and maintaining their wellness and recovery. Classes are held on Saturdays for ten weeks starting July 24 in Durham. For more information about the classes, call (919) 884-1804 or (919) 806-7259.

First in Families Time Bank Introductory Meeting

A Time Bank is a community of people who support each other through the exchange of skills and services. A new First in Families Time Bank is open to the entire community of Durham County, with particular emphasis on those that experience disabilities and their families. A kickoff meeting will be held on August 2 in Durham. Thereafter, membership meetings will be held the second Thursday of each month. For more information, click [here](#).

[Durham Center Access](#)

309 Crutchfield Street
near Durham Regional
Hospital

Business (919) 560-7305
Fax (919) 560-7180

[Durham CFAC Meetings](#)

First Monday of each month
5:30-7:15pm

1820 James Street
Durham

[Independent Living Initiative Housing Triage Committee](#)

First and third Tuesday
of each month
The Durham Center

[Durham Community Collaborative Meetings](#)

Fourth Thursday of
the month

10:00am-Noon
The Durham Center



*The Durham Center is a key partner
in Durham System of Care*

Weekly Provider Update

Kudos to Right Direction, Inc.

The Durham Center wishes to acknowledge the conscientious manner in which Right Direction has worked to ensure that its consumers receive continuity of care upon the closing of the agency.

Job Opportunity at Durham Center for Senior Life

The Center is recruiting a part-time Behavioral Health Manager to oversee provider training, client coordination and counseling for depression in older adults. To learn more or to apply, click [here](#).

NC Council Trainings

The NC Council is sponsoring a variety of trainings throughout the summer. For more details, click [here](#).

Training Information from The Durham Center

To access a listing of additional trainings hosted by The Durham Center and other organizations, click [here](#). Fax registrations are no longer accepted. To access the online registration form, click [here](#).

Utilization Management Monthly Report

To access routine utilization management data for IPRS authorizations that The Durham Center completes, click [here](#). Questions can be submitted by clicking [here](#).

[Utilization Management or STR Questions or Concerns](#)

Sean Schreiber
(919) 560-7244

[Care Coordination Questions or Concerns](#)

Kathy Niblock
(919) 560-7303

[UM Information](#)

The email address for UM spreadsheets is UMLME@co.durham.nc.us.

The fax number for UM/STR is (919) 560-7377



The Durham Center is a key partner in Durham System of Care