



Weekly Provider Update

Important Authorization Trainings for Providers

As The Durham Center moves toward the assumption of Medicaid UR it will be implementing a web-based tool, ProviderConnect, to process authorization requests. It will host trainings for DD providers on July 12 at 3:00pm, for providers of enhanced and residential services on July 21 at 9:00am, and for outpatient therapy providers on July 26 at 10:00am. Space is limited. To register, click [here](#).

Provider Satisfaction Survey

This annual survey is an opportunity for providers to rate their satisfaction with their working relationships with The Durham Center. Please take a few minutes to share your input with us by July 9 by clicking [here](#).

Proposed Changes to Service Definitions

Additional proposed changes to service definitions for day treatment, community support team and intensive in-home have been posted for public comments, which must be submitted by June 30. To learn more, click [here](#).

Wellness Recovery Action Planning Classes

Free WRAP classes that teach how to manage recovery and maintain wellness will be held on eight Tuesdays starting June 22 in Durham. To learn more, call (919) 687-4041 or stop by Durham Wellness City.

NAMI Peer-to-Peer Classes

Peer-to-Peer is a unique experiential learning program for people with serious mental illness who are interested in establishing and maintaining their wellness and recovery. Classes are held on Saturdays for ten weeks starting July 24 in Durham. For more information, call (919) 884-1804 or (919) 806-7259.

Proposed Changes to OAH Rules

The Office of Administrative Hearings proposes to amend the rules that govern the procedure and filing fees for contested cases it hears. For more information about the proposed changes and the process for commenting on them, click [here](#).

Listing of trainings, programs, services and employment opportunities offered by entities other than The Durham Center are included solely for the information of our readers. Their inclusion here should not be construed as an endorsement by The Durham Center.

[2010 Quarterly All-Provider Meetings](#)

September 15
December 15

9:00-11:00am
The Durham Center

[2010 New Provider Orientations](#)

July 27
October 26

10:00am-Noon
The Durham Center



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Harvesting Support Systems Institute

The National Youth Leadership Network will host this event for young adults with disabilities (ages 13-28), family members, professionals and allies on July 29-31 in Raleigh to introduce a new curriculum on how youth with disabilities can build their own support systems. For more details, click [here](#).

Quality Improvement Annual Report

All providers who contract with The Durham Center for IPRS or County-funded services are required to submit an annual QI report. This year's report is due on June 30. For more information, click [here](#).

NC-IRIS Technical Manual, Updates and Training Opportunities

To access a new IRIS Technical Manual, click [here](#). Refer to it for instructions on how to enter incidents into the IRIS system. For helpful hints about working with IRIS, click [here](#).

Durham Early Head Start Services

Durham Early Head Start provides free home-based and center-based services for pregnant women and children from birth to three years old who meet eligibility requirements. For more information, click [here](#).

Public Policy Updates

To access behavioral healthcare public policy updates at the state level, click [here](#) or at the federal level, click [here](#).

Online MH Resource for NC Service Members and Their Families

An online searchable directory is available at no cost to providers and veterans seeking mental health services in North Carolina. To register to be part of the directory's provider database, click [here](#) or call (919) 843-2063.

Courses Available for Individuals with ASD

For information about social learning courses for people with high-functioning autism, Asperger's syndrome and other related disabilities, click [here](#).

Newsletter Archives

Previous issues of the Provider Newsletter can be accessed by clicking [here](#).

[Durham Center Access](#)

309 Crutchfield Street
near Durham Regional
Hospital

Business (919) 560-7305
Fax (919) 560-7180

[Durham CFAC Meetings](#)

First Monday of each month
5:30-7:15pm
(July meeting - July 12)

1820 James Street
Durham

[Independent Living Initiative Housing Triage Committee](#)

First and third Tuesday
of each month
The Durham Center

[Durham Community Collaborative Meetings](#)

Fourth Thursday of
the month

10:00am-Noon
The Durham Center



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Behavioral Health Staffing Resource

To learn more about a company that supplies clinical providers for medication management, PCP review, diagnostic and clinical assessments, and talk therapy, click [here](#).

NC Council Trainings

The NC Council is sponsoring a variety of trainings throughout the summer. For more details, click [here](#).

Durham System of Care Trainings

To access a schedule of upcoming orientations and trainings sponsored by Durham System of Care, click [here](#).

Training Information from The Durham Center

To access a listing of additional trainings hosted by The Durham Center and other organizations, click [here](#). Online registration is now available for trainings sponsored by The Durham Center and registrations sent by fax are no longer accepted. To access the online registration form, click [here](#).

Utilization Management Monthly Report

To access routine utilization management data for IPRS authorizations that The Durham Center completes, click [here](#). Questions can be submitted by clicking [here](#).

[Utilization Management or STR Questions or Concerns](#)

Sean Schreiber
(919) 560-7244

[Care Coordination Questions or Concerns](#)

Kathy Niblock
(919) 560-7303

[UM Information](#)

The email address for UM spreadsheets is UMLME@co.durham.nc.us.

The fax number for UM/STR is (919) 560-7377



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