



# Weekly Provider Update

## New Web-Based Incident Reporting System

The new web-based incident reporting system, NC-IRIS, was implemented on May 1 and is ready to receive and process incident reports. For important information including upcoming training opportunities, click [here](#).

## Quality Improvement Annual Report

All providers who contract with The Durham Center for IPRS or County-funded services are required to submit an annual QI report. This year's report is due on June 30. For more information, click [here](#).

## Authorization Training for DD Providers

On June 1 there will be significant changes in how DD providers request and receive authorizations. A training will be held on May 20 at 10:00am at The Durham Center focusing specifically on Developmental Therapy and Personal Assistance authorizations. All DD provider agencies should attend but we can only accommodate three staff per agency. Register online by clicking [here](#).

## NC-TOPPS News

In an effort to supply providers with important NC-TOPPS information between more formalized trainings, The Durham Center has will share periodic updates containing NC-TOPPS news and resources. To access the current update, click [here](#).

## Temple Grandin Coming to Durham

Noted animal behavioral scientist Dr. Temple Grandin, who was diagnosed with autism as a toddler and is the subject of a recent HBO film, will speak on May 15 at Duke. Seating is limited and advance registration is required. For more details, click [here](#).

## Privacy, Secrecy and Confidentiality in Treatment

This presentation focuses on how to differentiate between privacy and secrecy and how to describe a hierarchy of clinic values in mental health treatment. It will be held on May 22 in Cary. To learn more, click [here](#).

Listing of trainings, programs, services and employment opportunities offered by entities other than The Durham Center are included solely for the information of our readers. Their inclusion here should not be construed as an endorsement by The Durham Center.

### 2010 Quarterly All-Provider Meetings

June 16  
September 15  
December 15

9:00-11:00am  
The Durham Center

### 2010 New Provider Orientations

July 27  
October 26

10:00am-Noon  
The Durham Center



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## Early Childhood Mental Health Services

The Durham Center is examining the spectrum of services available for the early childhood years, primarily ages 3-7. A list of provider services developed through this process will be shared with other partners for referrals and collaboration. If your agency actively serves this age group, you may click [here](#) for more information or click [here](#) to be included in the listing. Submit the completed spreadsheet by May 10 by clicking [here](#).

## Coalition Town Hall Meeting

The Coalition will sponsor a town hall meeting on mental health, developmental disability and substance abuse services on May 10 in Durham. To learn more, click [here](#).

## Beloved Community Fair

The second annual Beloved Community Fair be held on May 22 in Durham to raise awareness about the mission and growing needs of Urban Ministries of Durham through a food drive, resource fair and picnic. For more information, click [here](#).

## Working with Latino Adolescents and their Families

This session will focus on working with Latino adolescents and their families to promote cultural adaptation, mental health, and educational success. It will be held on June 3 in Raleigh. To learn more, click [here](#).

## Free Mental Health Webcasts

The National Council will sponsor a series of free webcasts in May designed to help people recognize the signs of mental illness and to provide information about how to connect to community supports and identify professional and peer resources. To learn more, click [here](#).

## Cognitive Behavioral Therapy (CBT) Training

This three-day training will be held on May 10-12 in Durham. To learn more, click [here](#).

## Substance Abuse Conference

The Jonnie H. McLeod Substance Abuse Conference will be held in Charlotte from May 17-21. For more information, click [here](#).

### Durham Center Access

309 Crutchfield Street  
near Durham Regional  
Hospital

Business (919) 560-7305  
Fax (919) 560-7180

### Durham CFAC Meetings

First Monday of each month  
5:30-7:15pm

1820 James Street  
Durham

### Clinical Home Supervisor Meetings

Second Monday of  
each month

10:00-11:30am  
The Durham Center

### Durham Community Collaborative Meetings

Fourth Thursday of  
the month

10:00am-Noon  
The Durham Center



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## NC Council Trainings

The NC Council is sponsoring a variety of trainings in May and June. For more details, click [here](#).

## Training Information from The Durham Center

To access a listing of additional trainings hosted by The Durham Center and other organizations, click [here](#).

## Durham System of Care Trainings

To access a schedule of upcoming orientations and trainings sponsored by Durham System of Care, click [here](#).

## Screening, Triage and Referral Monthly Report

To view the latest STR monthly report from The Durham Center, click [here](#). Questions can be submitted by clicking [here](#).

## Utilization Management Monthly Report

To access routine utilization management data for IPRS authorizations that The Durham Center completes, click [here](#). Questions can be submitted by clicking [here](#).

[Independent Living Initiative  
Housing Triage Committee](#)

First and third Tuesday  
of each month  
The Durham Center

[Utilization Management or  
STR Questions or Concerns](#)

Sean Schreiber  
(919) 560-7244

[Care Coordination  
Questions or Concerns](#)

Kathy Niblock  
(919) 560-7303

[UM Information](#)

The email address for  
UM spreadsheets is  
UMLME@co.durham.nc.us.

The fax number for UM/STR  
is (919) 560-7377



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