



## Weekly Provider Update

### New Online Training Registration Form

Providers can now register online for trainings sponsored by The Durham Center. Faxed registration forms are no longer accepted. To access the online registration form, click [here](#). Be sure to bookmark this webpage for future use!

### The Durham Center Closed for Easter Holiday

The Durham Center will be closed on Friday, April 2. Durham Center Access will operate 24/7 as usual.

### Update on MOA for Day Treatment Services in Schools

DHHS has requested that no endorsements for these services be withdrawn by LMEs for failure of a local school system to enter into an MOA by April 1, to allow DHHS sufficient time to consult with the Department of Public Instruction and the Centers for Medicare and Medicaid. We will provide future updates as they become available.

### New Report from NC Council on Developmental Disabilities

*Where Does North Carolina Stand?* provides a review of trends in Medicaid-funded residential service utilization, residential living arrangements and service expenditures over the past decade nationally and in North Carolina. To access the report, click [here](#).

### New NAMI Website for Youth and Young Adults

This new website offers a user-driven social networking community and online resource center designed for youth and young adults living with mental illness. It allows them to connect with peers, to share information and to provide mutual support. To access the website, click [here](#).

### Web-Based Grand Rounds on Antipsychotics and Schizophrenia

This free web-based grand rounds will be held on April 19 at 9:00. To join the video portion of the presentation, click [here](#) and use Participant Code 9552012. To access the audio portion, call (888) 346-3950 and enter the same Participant Code.

Listing of trainings, programs, services and employment opportunities offered by entities other than The Durham Center are included solely for the information of our readers. Their inclusion here should not be construed as an endorsement by The Durham Center.

#### [2010 Quarterly All-Provider Meetings](#)

June 16  
September 15  
December 15

9:00-11:00am  
The Durham Center

#### [2010 New Provider Orientations](#)

April 27  
July 27  
October 26

10:00am-Noon  
The Durham Center



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## Medicaid Preferred Drug List

The NC General Assembly has authorized the establishment of the NC Medicaid Preferred Drug List (PDL). To learn more, click [here](#).

## Day Treatment Service Definition Q&A

To access a list of questions and answers regarding the new Day Treatment requirements, click [here](#).

## Healthy Minds Across America Public Forum

This free event will focus on the latest mental health breakthroughs and is part of a national series of forums sponsored by the NARSAD Brain and Behavior Research Fund. It will be held on April 17 in Durham. For more information about the various forum topics or to register, click [here](#).

## Hope and Healing: The Aftermath of Suicide

This workshop is designed to address the concept of postvention treatment when working with those bereaved with suicide. It will be held on April 28 in Raleigh. For more details, click [here](#).

## Electronic Claims Training

This training will teach the use of electronic claims to maximize revenue and minimize data entry. It will be held on May 6 in Raleigh. For more information, click [here](#).

## Behavioral Healthcare Software Training

This training will focus on assessing your agency needs and selecting and implementing the software that is the best fit. It will be held on May 6 in Raleigh. To learn more, click [here](#).

## One Page Profile/Description Training

This training will focus on understanding and learning how to develop the one page profile/description for the new Person-Centered Plan. It will be held on May 25 in Raleigh and on other dates in other areas. To learn more, click [here](#).

## NAMI-NC Newsletter

To access the spring edition of *Clippings*, the NAMI-NC newsletter, click [here](#).

### [Durham Center Access](#)

309 Crutchfield Street  
near Durham Regional  
Hospital

Business (919) 560-7305  
Fax (919) 560-7180

### [Durham CFAC Meetings](#)

First Monday of each month  
5:30-7:15pm

1820 James Street  
Durham

### [Clinical Home Supervisor Meetings](#)

Second Monday of  
each month

10:00-11:30am  
The Durham Center

### [Durham Community Collaborative Meetings](#)

Fourth Thursday of  
the month

10:00am-Noon  
The Durham Center



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## Provider Quarterly Incidents Reports

Provider Quarterly Incidents Reports (Form QM11) are due April 10 if The Durham Center is your host LME, even if you did not submit any incident reports throughout the quarter. If you submitted Level II or Level III incident reports during the quarter, the number of individual incident reports must match the number of reports on your Provider Quarterly Summary. Failure to submit a Quarterly Incidents Report on time will result in a Plan of Correction. To submit Form QM11, click [here](#). You will receive confirmation of your email submission

## Opportunity to Join the Provider Advisory Council

The Provider Advisory Council meets periodically with management at The Durham Center to discuss issues of importance to the provider community. If you would like more information about this group or are interested in joining, contact Susan Knox by April 9 at (919) 560-7208 or by clicking [here](#).

## Important Medicaid Claims Information

For important information about Medicaid claims using The Durham Center's number, click [here](#).

## Screening, Triage and Referral Monthly Report

To view the latest STR monthly report from The Durham Center, click [here](#). Questions can be submitted by clicking [here](#).

## Utilization Management Monthly Report

To access routine utilization management data for IPRS authorizations that The Durham Center completes, click [here](#). Questions can be submitted by clicking [here](#).

## Training Information from The Durham Center

To access a listing of additional trainings hosted by The Durham Center and other organizations, click [here](#).

## Durham System of Care Trainings

To access a schedule of upcoming orientations and trainings sponsored by Durham System of Care, click [here](#).

[Independent Living Initiative  
Housing Triage Committee](#)

First and third Tuesday  
of each month  
The Durham Center

[Utilization Management or  
STR Questions or Concerns](#)

Sean Schreiber  
(919) 560-7244

[Care Coordination  
Questions or Concerns](#)

Kathy Niblock  
(919) 560-7303

[UM Information](#)

The email address for  
UM spreadsheets is  
UMLME@co.durham.nc.us.

The fax number for UM/STR  
is (919) 560-7377



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