



Weekly Provider Update

New Online Training Registration Form

Providers can now register online for trainings sponsored by The Durham Center. Faxed registration forms are no longer accepted. To access the online registration form, click [here](#). Be sure to bookmark this webpage for future use!

Town Hall Meeting Scheduled

A town hall meeting will be held on March 30 in Durham to discuss the mental health, developmental disability and substance abuse services in Durham County, how well these services meet the needs of the people who need them, and any gaps that remain in our community. For more information, click [here](#).

Opportunity to Join the Provider Advisory Council

The Provider Advisory Council meets periodically with management at The Durham Center to discuss issues of importance to the provider community. If you would like more information about this group or are interested in joining, contact Susan Knox by April 9 at (919) 560-7208 or by clicking [here](#).

Integrating Treatment for Co-Occurring Disorders Webinar

This free webinar will explore the nature of co-occurring disorders, how to screen for the most common disorders seen in substance abuse settings, and how to provide the best possible treatment for clients and their families. It will be held on March 31. For more information or to register, click [here](#).

Healthy Minds Across America Public Forum

This free event will focus on the latest mental health breakthroughs and is part of a national series of forums sponsored by the NARSAD Brain and Behavior Research Fund. It will be held on April 17 in Durham. For more information about the various forum topics or to register, click [here](#).

Hope and Healing: The Aftermath of Suicide

This workshop is designed to address the concept of postvention treatment when working with those bereaved with suicide. It will be held on April 28 in Raleigh. For more details, click [here](#).

Listing of trainings, programs, services and employment opportunities offered by entities other than The Durham Center are included solely for the information of our readers. Their inclusion here should not be construed as an endorsement by The Durham Center.

[2010 Quarterly All-Provider Meetings](#)

June 16
September 15
December 15

9:00-11:00am
The Durham Center

[2010 New Provider Orientations](#)

April 27
July 27
October 26

10:00am-Noon
The Durham Center



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Electronic Claims Training

This training will teach the use of electronic claims to maximize revenue and minimize data entry. It will be held on May 6 in Raleigh. For more information, click [here](#).

Behavioral Healthcare Software Training

This training will focus on assessing your agency needs and selecting and implementing the software that is the best fit. It will be held on May 6 in Raleigh. To learn more, click [here](#).

One Page Profile/Description Training

This training will focus on understanding and learning how to develop the one page profile/description for the new Person-Centered Plan. It will be held on May 25 in Raleigh and on other dates in other areas. To learn more, click [here](#).

Medicaid Preferred Drug List

The NC General Assembly has authorized the establishment of the NC Medicaid Preferred Drug List (PDL). To learn more, click [here](#).

Day Treatment Service Definition Q&A

To access a list of questions and answers regarding the new Day Treatment requirements, click [here](#).

Important Medicaid Claims Information

For important information about Medicaid claims using The Durham Center's number, click [here](#).

Durham/Duke Health Summit

The 9th Durham/Duke Health Summit, titled *Many Minds, Many Hands, One Goal: A Healthy Durham*, will be held on March 29 in Durham. To learn more or to register, click [here](#).

Child Sexual Abuse Trainings

These trainings are geared to parents, grandparents and caregivers as well as professionals and will be held on April 23, May 20 and June 10 at The Durham Center. To learn more, click [here](#).

[Durham Center Access](#)

309 Crutchfield Street
near Durham Regional
Hospital

Business (919) 560-7305
Fax (919) 560-7180

[Durham CFAC Meetings](#)

First Monday of each month
5:30-7:15pm

1820 James Street
Durham

[Clinical Home Supervisor Meetings](#)

Second Monday of
each month

10:00-11:30am
The Durham Center

[Durham Community Collaborative Meetings](#)

Fourth Thursday of
the month

10:00am-Noon
The Durham Center



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Provider Quarterly Incidents Reports

Provider Quarterly Incidents Reports (Form QM11) are due April 10 if The Durham Center is your host LME, even if you did not submit any incident reports throughout the quarter. If you submitted Level II or Level III incident reports during the quarter, the number of individual incident reports must match the number of reports on your Provider Quarterly Summary. Failure to submit a Quarterly Incidents Report on time will result in a Plan of Correction. To submit Form QM11, click [here](#). You will receive confirmation of your email submission.

Latest News on Incontinence Supplies from DME Suppliers

Since November 1, 2009, DME suppliers have been permitted to provide and bill for diapers and liners. Effective April 15 The Durham Center will no longer allow providers to use its CAP provider number for billing. Please work with DME suppliers to have these items provided for your consumers. Any claims submitted for these items with a date of April 15 or later and paid by Medicaid will be refunded to Medicaid. If you have questions, click [here](#).

Motivational Interviewing Training

This two-part training in this evidence-based practice will be held on May 10-11 and June 14-15 in Raleigh. To learn more, click [here](#).

Psychosocial Rehabilitation Services Training

This session is for agencies that are considering the addition of PSR services. It will be held on April 13 in Raleigh. For more details, click [here](#).

Open House at New Community-Based Support Center

Club 12 will celebrate the grand opening of its clean and sober community center on April 10 in Durham. To learn more, click [here](#).

Screening, Triage and Referral Monthly Report

To view the latest STR monthly report from The Durham Center, click [here](#). Questions can be submitted by clicking [here](#).

Utilization Management Monthly Report

To access routine utilization management data for IPRS authorizations that The Durham Center completes, click [here](#). Questions can be submitted by clicking [here](#).

[Independent Living Initiative
Housing Triage Committee](#)

First and third Tuesday
of each month
The Durham Center

[Utilization Management or
STR Questions or Concerns](#)

Sean Schreiber
(919) 560-7244

[Care Coordination
Questions or Concerns](#)

Kathy Niblock
(919) 560-7303

[UM Information](#)

The email address for
UM spreadsheets is
UMLME@co.durham.nc.us.

The fax number for UM/STR
is (919) 560-7377



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Training Information from The Durham Center

To access a listing of additional trainings hosted by The Durham Center and other organizations, click [here](#).

Durham System of Care Trainings

To access a schedule of upcoming orientations and trainings sponsored by Durham System of Care, click [here](#).

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