



Weekly Provider Update

Next All-Provider Meeting

The next meeting will be held on March 17 at 9:00am at The Durham Center. To access the agenda, click [here](#).

Important Medicaid Claims Information

For important information about Medicaid claims using The Durham Center's number, click [here](#).

Your Help Needed with The Durham Center's Strategic Planning

The Durham Center is developing a three-year strategic plan and your input is vital. Please complete a survey about your perceptions of MH/DD/SA services in Durham and submit it by March 31. Your anonymous answers will be kept confidential. For more details, click [here](#) or to access the survey, click [here](#).

New Adult MH Specialist at The Durham Center

To read a message of introduction from Bill Smith, the new Adult Mental Health Specialist at The Durham Center, click [here](#).

NC Human Services Information and Referrals

The NC Department of Health and Human Services offers information and referrals for a wide variety of human services in government and non-profit agencies. To access their web-based resource, NCcareLink, click [here](#) or to reach CARE-LINE by phone, call (800) 662-7030 (English/Spanish) or (877) 452-2514 (TTY). For a bilingual brochure, click [here](#).

Local Trainings Available

A local trainer will hold March trainings on day treatment, cognitive behavioral therapy, person-centered planning, and accurate documentation. For more details, click [here](#).

NAMI-NC Newsletter

To access the spring edition of *Clippings*, the NAMI-NC newsletter, click [here](#).

Listing of trainings, programs, services and employment opportunities offered by entities other than The Durham Center are included solely for the information of our readers. Their inclusion here should not be construed as an endorsement by The Durham Center.

[2010 Quarterly All-Provider Meetings](#)

March 17
June 16
September 15
December 15

9:00-11:00am
The Durham Center

[2010 New Provider Orientations](#)

April 27
July 27
October 26

10:00am-Noon
The Durham Center



The Durham Center is a key partner in Durham System of Care

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Use of New PCP Format Required

Effective March 15 providers of IPRS services who are required to complete and submit a Person-Centered Plan as part of the IPRS service authorization process will be required to use the new PCP format for any consumers new to the system. To access the new PCP format and instruction manual, click [here](#).

Important Information About the Re-Endorsement Process

It is the responsibility of the provider to initiate the re-endorsement process for business verification and/or Site/Services. For important information about this process, click [here](#).

Direct Billing of DME Supplies

DMA has placed a hold on direct billing of DME supplies. Providers who were billing those CAP supplies using The Durham Center's provider number may continue to do so until further notice. If you have questions, click [here](#).

SOC Making a Difference Breakfast

The 7th annual Making a Difference Breakfast celebrating System of Care successes in Durham will be held on April 22 in Durham. The deadline to make a nomination in the youth, adult, professional, or community member categories is March 17 and to become an event vendor is March 19. To do either, click [here](#).

Clinical Supervision for Community Support and Intensive In-Home

This training will offer content and tools that can help clinicians provide quality supervision and protect their license and integrity. It will be held on March 24 in Raleigh. For more information, click [here](#).

Durham/Duke Health Summit

The 9th Durham/Duke Health Summit, titled *Many Minds, Many Hands, One Goal: A Healthy Durham*, will be held on March 29 in Durham. To learn more or to register, click [here](#).

SOAR Essentials Training

SOAR provides techniques to help people obtain disability benefits with a special focus on the homeless. This training is for those who work with clients applying for disability benefits and their supervisors. It will be held on March 30 in Durham. For more information, click [here](#) or to register, click [here](#).

[Durham Center Access](#)

309 Crutchfield Street
near Durham Regional
Hospital

Business (919) 560-7305
Fax (919) 560-7180

[Durham CFAC Meetings](#)

First Monday of each month
5:30-7:15pm

1820 James Street
Durham

[Clinical Home Supervisor Meetings](#)

Second Monday of
each month

10:00-11:30am
The Durham Center

[Durham Community Collaborative Meetings](#)

Fourth Thursday of
the month

10:00am-Noon
The Durham Center



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Motivational Interviewing Training

This two-part training in this evidence-based practice will be held on May 10-11 and June 14-15 in Raleigh. To learn more, click [here](#).

Psychosocial Rehabilitation Services Training

This session is for agencies that are considering the addition of PSR services. It will be held on April 13 in Raleigh. For more details, click [here](#).

New Directions in the Treatment of Autism Spectrum Disorder

Dr. Geri Dawson of Autism Speaks, a leading autism researcher and clinician, will be the speaker at this event to be held on April 22 in Chapel Hill. To learn more, click [here](#).

Training Information from The Durham Center

To access a listing of additional trainings hosted by The Durham Center and other organizations, click [here](#).

Durham System of Care Trainings

To access a schedule of upcoming orientations and trainings sponsored by Durham System of Care, click [here](#).

Screening, Triage and Referral Monthly Report

To view the latest STR monthly report from The Durham Center, click [here](#). Questions can be submitted by clicking [here](#).

Utilization Management Monthly Report

To access routine utilization management data for IPRS authorizations that The Durham Center completes, click [here](#). Questions can be submitted by clicking [here](#).

[Independent Living Initiative](#)
[Housing Triage Committee](#)

First and third Tuesday
of each month
The Durham Center

[Utilization Management or
STR Questions or Concerns](#)

Sean Schreiber
(919) 560-7244

[Care Coordination
Questions or Concerns](#)

Kathy Niblock
(919) 560-7303

[UM Information](#)

The email address for
UM spreadsheets is
UMLME@co.durham.nc.us.

The fax number for UM/STR
is (919) 560-7377



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