



Weekly Provider Update

Clinical Home Supervisor Meeting

The next meeting will be held on February 8 at 10:00 at The Durham Center. To view the agenda, click [here](#) and to access the minutes from the January meeting, click [here](#).

NC-TOPPS Statewide Conference Call

Providers are invited to join an NC-TOPPS conference call with other LMEs and provider agencies. This is your chance to have your questions answered and to discuss how to make NC-TOPPS work better for you. The call will be held February 15 at The Durham Center. To learn more, click [here](#).

New NC-TOPPS Registration System

A new NC-TOPPS registration system has been implemented to replace the old system. To learn how this may apply to you, click [here](#). To register online, click [here](#).

Durham/Duke Health Summit

The 9th Durham/Duke Health Summit, titled *Many Minds, Many Hands, One Goal: A Healthy Durham*, will be held on March 29 in Durham. To learn more or to register, click [here](#).

IRIS Training

IRIS is the new web-based Incident Response Improvement System that is scheduled to be implemented next month. The Durham Center will host trainings for residential providers on February 2 and February 9 and for non-residential providers on February 16 and February 23. All trainings will be held from 9:00-10:30am. To register, click [here](#).

NAMI Basics Class

NAMI Basics is a free, six-week class specifically for parents and caregivers of children who are/were showing symptoms before the age of 13, no matter what age they are now. It will be held starting March 25 in Durham. For more information, click [here](#).

Listing of trainings, programs, services and employment opportunities offered by entities other than The Durham Center are included solely for the information of our readers. Their inclusion here should not be construed as an endorsement by The Durham Center.

[2010 Quarterly All-Provider Meetings](#)

March 17
June 16
September 15
December 15

9:00-11:00am
The Durham Center

[2010 New Provider Orientations](#)

April 27
July 27
October 26

10:00am-Noon
The Durham Center



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Proposed Medicaid Clinical Coverage Policies

To review or provide feedback about a variety of proposed new or amended Medicaid clinical coverage policies including for CAP/MR-DD, click [here](#).

Case Management Training

This training will introduce effective case management practices that meet Medicaid expectations for the four functions of case managers: assessing, planning, monitoring and linking/referring. It will be held on February 25 in Chapel Hill. More more information, click [here](#).

Developmental Disabilities Conference

A conference titled *In Such a Time as This...Responding Wisely in Difficult Times* focusing on the current economic climate will be held on March 7-9 in Durham. For more information, click [here](#).

Durham Wellness City

Wellness City is offering an upcoming series of WRAP classes in addition to a full schedule of other trainings and activities. To learn more about Wellness City and to view its schedule, click [here](#).

Threshold Seeking Input

Threshold is seeking input from its stakeholders. If you would like to respond, they request that you complete a short survey by February 15. To access the survey, click [here](#).

The Arc of NC Durham Office

The Arc of NC Durham office has moved to 100 Europa Drive, Suite 430 in Chapel Hill. Their new telephone number is (919) 933-9303.

NAMI-NC Newsletter

To access the winter edition of *Clippings*, the NAMI-NC newsletter, click [here](#).

Local Trainings Available

A local trainer will hold February trainings on day treatment service definition, Community Support Team, person-centered planning, and first responder crisis response. To access more information, click [here](#).

[Durham Center Access](#)

309 Crutchfield Street
near Durham Regional
Hospital

Business (919) 560-7305
Fax (919) 560-7180

[Durham CFAC Meetings](#)

First Monday of each month
5:30-7:15pm

1820 James Street
Durham

[Clinical Home Supervisor Meetings](#)

Second Monday of
each month

10:00-11:30am
The Durham Center

[Durham Community Collaborative Meetings](#)

Fourth Thursday of
the month

10:00am-Noon
The Durham Center



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Training Information from The Durham Center

To access a listing of additional trainings hosted by The Durham Center and other organizations, click [here](#).

Durham System of Care Trainings

To access a schedule of upcoming orientations and trainings sponsored by Durham System of Care, click [here](#).

Screening, Triage and Referral Monthly Report

To view the latest STR monthly report from The Durham Center, click [here](#). Questions can be submitted by clicking [here](#).

Utilization Management Monthly Report

To access routine utilization management data for IPRS authorizations that The Durham Center completes, click [here](#). Questions can be submitted by clicking [here](#).

[Independent Living Initiative
Housing Triage Committee](#)

First and third Tuesday
of each month
The Durham Center

[Utilization Management or
STR Questions or Concerns](#)

Sean Schreiber
(919) 560-7244

[Care Coordination
Questions or Concerns](#)

Kathy Niblock
(919) 560-7303

[UM Information](#)

The email address for
UM spreadsheets is
UMLME@co.durham.nc.us.

The fax number for UM/STR
is (919) 560-7377



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