



Weekly Provider Update

Incontinence Supplies from DME Suppliers

Since November 1, 2009, DME suppliers have been permitted to provide and bill for diapers and liners. Effective February 28 The Durham Center will no longer allow providers to use its CAP provider number for billing. Please work with DME suppliers to have these items provided for your consumers. Any claims submitted for these items with a date of March 1 or later and paid by Medicaid will be refunded to Medicaid. For more information, click [here](#).

Analysis of MH/DD/SA Service Gaps

Communications Bulletin #108 from the NC Division of MH/DD/SAS contains a draft analysis of service gaps in the North Carolina system. To access it, click [here](#).

Substance Abuse Residential and Clinical Treatment Services

A joint venture between The Durham Center, VisionQuest and the NC Division of MH/DD/SAS serves youth ages 12–17 (including youth involved with the adult criminal justice and juvenile justice systems) with staff trained in best practice models of Cognitive Behavioral Therapy and Seven Challenges. To learn more, click [here](#).

NAMI-NC Eastern Regional Conference

This conference, titled *Surviving Tough Times*, will be held on February 27 in Greenville. For more information or to register, click [here](#).

Intensive In-Home Services Training

The NC Council will host an Intensive In-Home Services training on March 8-9 in Raleigh. For details, click [here](#).

Creating a Personal Future Plan

7 Steps In 7 Sessions provides a small group setting that uses reading, exercises and discussion to help people create a plan for a safe and secure future for a family member with a disability. The classes begin on March 11 in Chapel Hill. For more information, click [here](#).

Listing of trainings, programs, services and employment opportunities offered by entities other than The Durham Center are included solely for the information of our readers. Their inclusion here should not be construed as an endorsement by The Durham Center.

[2010 Quarterly All-Provider Meetings](#)

March 17
June 16
September 15
December 15

9:00-11:00am
The Durham Center

[2010 New Provider Orientations](#)

April 27
July 27
October 26

10:00am-Noon
The Durham Center



*The Durham Center is a key partner
in Durham System of Care*

Weekly Provider Update

NC-TOPPS Statewide Conference Call

Providers are invited to join an NC-TOPPS conference call with other LMEs and provider agencies. This is your chance to have your questions answered and to discuss how to make NC-TOPPS work better for you. The call will be held February 15 at The Durham Center. To learn more, click [here](#).

The Arc of NC Durham Office

The Arc of NC Durham office has moved to 100 Europa Drive, Suite 430 in Chapel Hill. The new telephone number is (919) 933-9303 and the new fax number is (919) 933-9304.

Threshold Seeking Input

Threshold is seeking input from its stakeholders. If you would like to respond, they request that you complete a short survey by February 15. To access the survey, click [here](#).

Case Management Training

This training will introduce effective case management practices that meet Medicaid expectations for the four functions of case managers: assessing, planning, monitoring and linking/referring. It will be held on February 25 in Chapel Hill. More more information, click [here](#).

Developmental Disabilities Conference

A conference titled *In Such a Time as This...Responding Wisely in Difficult Times* focusing on the current economic climate will be held on March 7-9 in Durham. For more information, click [here](#).

NAMI Basics Class

NAMI Basics is a free, six-week class specifically for parents and caregivers of children who are/were showing symptoms before the age of 13, no matter what age they are now. It will be held starting March 25 in Durham. For more information, click [here](#).

Durham/Duke Health Summit

The 9th Durham/Duke Health Summit, titled *Many Minds, Many Hands, One Goal: A Healthy Durham*, will be held on March 29 in Durham. To learn more or to register, click [here](#).

[Durham Center Access](#)

309 Crutchfield Street
near Durham Regional
Hospital

Business (919) 560-7305
Fax (919) 560-7180

[Durham CFAC Meetings](#)

First Monday of each month
5:30-7:15pm

1820 James Street
Durham

[Clinical Home Supervisor Meetings](#)

Second Monday of
each month

10:00-11:30am
The Durham Center

[Durham Community Collaborative Meetings](#)

Fourth Thursday of
the month

10:00am-Noon
The Durham Center



*The Durham Center is a key partner
in Durham System of Care*

Weekly Provider Update

Autism Resources

To learn about a variety of social learning courses and clubs available in the area for people with Autism Spectrum Disorders, click [here](#).

Training Information from The Durham Center

To access a listing of additional trainings hosted by The Durham Center and other organizations, click [here](#).

Durham System of Care Trainings

To access a schedule of upcoming orientations and trainings sponsored by Durham System of Care, click [here](#).

Screening, Triage and Referral Monthly Report

To view the latest STR monthly report from The Durham Center, click [here](#). Questions can be submitted by clicking [here](#).

Utilization Management Monthly Report

To access routine utilization management data for IPRS authorizations that The Durham Center completes, click [here](#). Questions can be submitted by clicking [here](#).

[Independent Living Initiative
Housing Triage Committee](#)

First and third Tuesday
of each month
The Durham Center

[Utilization Management or
STR Questions or Concerns](#)

Sean Schreiber
(919) 560-7244

[Care Coordination
Questions or Concerns](#)

Kathy Niblock
(919) 560-7303

[UM Information](#)

The email address for
UM spreadsheets is
UMLME@co.durham.nc.us.

The fax number for UM/STR
is (919) 560-7377



*The Durham Center is a key partner
in Durham System of Care*