



Weekly Provider Update

Next All-Provider Meeting

The upcoming All-Provider Meeting will be held on December 21 at 3:00 in the Commissioners Chambers of the Durham County Administration Building at 200 East Main Street. An update will be provided on The Durham Center's upcoming transition to managed care operations under Medicaid 1915 (b)/(c) waivers.

Facility and Business Licenses

To maintain a contract with The Durham Center all providers are required to supply copies of their 2012 facility and business licenses and updated insurance information. This information should be faxed as soon as possible to (919) 328-6005 or to email it, click [here](#).

Holiday Schedule for The Durham Center

The claim and check schedule for December 2011 applies to all providers submitting IPRS claims through The Durham Center and to all providers billing Level II Residential (S5145), Case Management (T1017HE) and provisionally licensed services (H codes) to Medicaid using our billing number. To access the schedule, click [here](#).

Trauma Grief Component Therapy Learning Collaborative

The Trauma Grief Component Therapy for Adolescents Learning Collaborative is a nine-month program providing free clinical training and organizational support focusing on meeting the specific needs of youth involved in juvenile justice or probation settings who have experienced trauma, loss or bereavement. For more information, click [here](#).

Incident Reporting and IRIS

Providers are reminded to submit all Level II and III incidents via IRIS within 72 hours of learning of the incident. For Level III incidents, also supply verbal notification to The Durham Center as soon as possible. If you have questions about incident reporting or to report a Level III incident, click [here](#) or call (919) 560-8938. To sign up for the next training to be held on December 14 at DCA, click [here](#). To access the IRIS Technical Manual, FAQs, the Incident Report Manual and other QM resources, click [here](#)

Listing of trainings, programs, services and employment opportunities offered by entities other than The Durham Center are included solely for the information of our readers. Their inclusion here should not be construed as an endorsement by The Durham Center.

Upcoming 2011 Quarterly All-Provider Meetings

December 21

3:00pm
Durham County
Administration Building

Recovery Support Line

(919) 956-9566

3:00-11:00pm
7 days a week



*The Durham Center is a key partner
in Durham System of Care*

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SOAR Stepping Stones to Recovery Training

This Case Manager's training curriculum for assisting adults who are homeless with Social Security Disability and Supplemental Security Income applications will be held on December 13-14 in Durham. There are only a few spots left and the registration cost increases by \$30 after December 9. For more information and to register, click [here](#).

Update on Starting and Managing Patients on Clozapine

This update is part of the Duke AHEC Mental Health Web Conference Series. It will take place on December 28 at noon. For more information and to learn how to participate, click [here](#).

Family CONNECTIONS Class for Borderline Personality Disorder

Family CONNECTIONS is a research-based 12-week course for family members with a relative with borderline personality disorder or symptoms of the disorder. NAMI Wake County will sponsor the class in Knightdale on Sunday afternoons beginning January 22. To learn more, click [here](#).

Grant Writing, Research & Capacity Building Workshop

This two-day workshop will cover basic objectives of grant writing, locating grants, components of a successful proposal, grant databases, customizing proposals and more. It will be held on January 30-31 in Chapel Hill. For more information, click [here](#).

Training Information from The Durham Center

To access a listing of trainings hosted by The Durham Center go to our online calendar by clicking [here](#). To access the online registration form, click [here](#).

[Durham Center Access](#)

309 Crutchfield Street
near Durham Regional
Hospital

Business (919) 560-7305
Fax (919) 560-7180

[Network of Care](#)

durhamnetworkofcare.org

Providers, please ensure
that you are part of this
online resource database!

[Durham CFAC Meetings](#)

First Monday of each month
5:30-7:15pm

TROSA
1820 James Street
Durham

[Independent Living Initiative Housing Triage Committee](#)

First and third Tuesday
of each month
The Durham Center



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