



Weekly Provider Update

Holiday Schedules for The Durham Center

The Durham Center will be closed on November 25-26 for Thanksgiving. Looking ahead, we will also be closed on December 24 and 27 for Christmas and on December 31 in observance of New Years. To access a memo addressing the claim and check schedule for November, December and January, click [here](#).

NC-TOPPS Provider Training

This basic training offers information necessary to comply with NC-TOPPS requirements. It will be held on November 30 at 9:00am at The Durham Center. To register for the training, click [here](#) or if you have questions, click [here](#).

Durham System of Care Implementation Team

The Durham SOC Implementation Team is the community leadership group that works across child and adult systems to establish community priorities and provide general oversight of DSOC. To learn more about the Team and about becoming part of it, click [here](#).

System of Care Training

The North Carolina Collaborative Training Institute offers a range of online courses that meet State requirements and can empower learners to improve outcomes for youth and families. Course content includes SOC principles and the operation of Child and Family Teams. To learn more, click [here](#).

New System of Care Training Site Added

An additional approved online training has been added to provide the 11 hours of System of Care contact training required by the Day Treatment and Intensive In-Home definitions. To learn more, click [here](#).

Healthy Boundaries

Healthy Boundaries is a no-cost psycho-educational course for youth who have behaved in sexually inappropriate ways. For more details, click [here](#).

Listing of trainings, programs, services and employment opportunities offered by entities other than The Durham Center are included solely for the information of our readers. Their inclusion here should not be construed as an endorsement by The Durham Center.

Upcoming Quarterly All-Provider Meetings

December 15, 2010
March 16, 2011
June 16, 2011

9:00-11:00am
The Durham Center

Durham Community Collaborative Meetings

Fourth Thursday of the month

10:00am-Noon
The Durham Center

NOTE: The November and December meetings will be combined into one on December 9



The Durham Center is a key partner in Durham System of Care

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First in Families of NC Time Bank

FIF of NC will host a Time Bank meeting and dessert potluck on December 7 in Raleigh and on December 9 in Durham. For more information, click [here](#).

Child Sexual Abuse Prevention Training

Free classes on preventing child sexual abuse will be held on December 10 and January 10 at The Durham Center. The training is open to providers and the general public. For more information, click [here](#).

Resources for Person-Centered Thinking Training

The most comprehensive information on accessing the required 12 hour Person-Centered Thinking training by a trainer certified by the Learning Community for Person Centered Practices is available by clicking [here](#).

The Arc of Orange County Festival of Trees

This holiday fundraiser for The Arc of Orange County will be held on November 30-December 1. For full information about the schedule of events and how you can participate, click [here](#).

NAMI Information

To access a list of programs sponsored by NAMI NC, as well as a list of local NAMI affiliates and information about local programs, click [here](#).

NAMI Walks Volunteer Opportunity

An organizational meeting for people who wish to volunteer at the 2011 NAMI Walks event will be held on November 30 in Raleigh. To learn more, click [here](#).

START Program Web-Based Trainings

These trainings delivered by national experts will focus on a variety of clinical issues about individuals with intellectual and developmental disabilities and challenging behaviors. NC-START will make a limited number of no-cost slots available and the trainings will also be shown at Durham Center Access. To view the schedule, click [here](#) and to express interest in participating, click [here](#).

Utilization Review Resources

To access a wide variety of UR information and resources, click [here](#).

[Durham Center Access](#)

309 Crutchfield Street
near Durham Regional
Hospital

Business (919) 560-7305
Fax (919) 560-7180

[Durham CFAC Meetings](#)

First Monday of each month
5:30-7:15pm

1820 James Street
Durham

[Independent Living Initiative Housing Triage Committee](#)

First and third Tuesday
of each month
The Durham Center

[Durham Community Collaborative Meetings](#)

Fourth Thursday of
the month

10:00am-Noon
The Durham Center



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Clarification of NC-SNAP Requirements

For important information for providers about their responsibilities with regard to NC-SNAP, click [here](#).

Training Information from The Durham Center

To access a listing of additional trainings hosted by The Durham Center and other organizations, click [here](#). Fax registrations are no longer accepted. To access the online registration form, click [here](#).

NC Council Trainings

The NC Council is sponsoring a variety of trainings throughout the fall, including one called *Being a Successful CABHA*. For more details, click [here](#).

Utilization Management Monthly Report

To access routine utilization management data for IPRS authorizations that The Durham Center completes, click [here](#). Questions can be submitted by clicking [here](#).

[Durham Utilization Management or STR Questions or Concerns](#)

Sean Schreiber
(919) 560-7244

[Care Coordination Questions or Concerns](#)

Kathy Niblock
(919) 560-7303

[UM Information](#)

The email address for UM spreadsheets is UMLME@co.durham.nc.us.

The fax number for UM/STR is (919) 560-7377



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