



Weekly Provider Update

Transitioning Consumers from Non-CABHA Providers

The Durham Center recently emailed important information to providers who will be required have consumers transitioned to certified CABHAs. Transition plans are due to The Durham Center on October 15. If you are one of these providers and you did not receive this information or if you have questions about your transition requirements, click [here](#) or call (919) 560-7303.

Income and Family Size Information

IPRS providers are asked to pay special attention to the income and family size information for every consumer served during the month of October. For guidelines on how to determine income and who should be counted in the family, click [here](#). To access a form to assist providers in submitting updated consumer information to The Durham Center, click [here](#).

Latino Cultural Issues in MH and SA Treatment

This training for mental health and substance abuse professionals and others working with Hispanic/Latino children, youth and families will be held on October 14 in Raleigh. For more information, click [here](#).

Free WRAP Webinar

This webinar is designed to offer various techniques to help people uncover more wellness tools and develop more user-friendly action plans. It will be held on October 13. To register, click [here](#).

Assessment and Treatment of Children and Adolescents

This training on assessment and treatment of children and adolescents with co-morbid substance abuse and psychiatric disorders will be held on November 12 in Raleigh. To learn more, click [here](#).

Business Privilege Licenses

Providers operating a location in Durham are required to provide The Durham Center with a copy of their current City of Durham business privilege license. For complete information about this important requirement, click [here](#).

Listing of trainings, programs, services and employment opportunities offered by entities other than The Durham Center are included solely for the information of our readers. Their inclusion here should not be construed as an endorsement by The Durham Center.

Upcoming Quarterly All-Provider Meetings

December 15, 2010
 March 16, 2011
 June 16, 2011

9:00-11:00am
 The Durham Center

2010 New Provider Orientations

October 26

10:00am-Noon
 The Durham Center



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Applying for Housing Assistance from The Durham Center

A new application packet for assistance from the Independent Living Initiative is now housed on The Durham Center website. It replaces all other forms that were previously part of the application process. To access it, click [here](#). For additional information about the Independent Living Initiative and the application process, click [here](#).

Housing Training Sessions Available

Information on community housing programs as well as on how to access various types of housing assistance throughout the Durham community is provided every second and fourth Tuesday at 12:30pm at The Durham Center. For more information, click [here](#).

CABHA Frequently Asked Questions

To view a list of frequently asked questions concerning CABHA enrollment, authorization and billing procedures, click [here](#).

North Carolina Client Assistance Program

NC CAP is available to help clients or applicants of the Division of Vocational Rehabilitation Services, the Independent Living Rehabilitation Program, and the Division of Services for the Blind understand the services available to them through these programs. To learn more, click [here](#).

Medicaid UR Resources Available

A variety of documents and other Medicaid UR resources is available from the UR Resources navigational tab on the website. There is also a new tab linking directly to the ProviderConnect log-in page. To access the ProviderConnect Users Manual, click [here](#) or to view a webinar on using ProviderConnect to submit authorization requests, click [here](#).

Medical Records Management Compliance

Provider questions about maintaining medical records in compliance with HIPPA and other Federal requirements as well as other document and data integrity issues can be directed to Dr. Lena Klumper, Privacy and Security Officer at The Durham Center, by clicking [here](#).

Newsletter Archives

To access past issues of the Provider Newsletter, click [here](#).

[Durham Center Access](#)

309 Crutchfield Street
near Durham Regional
Hospital

Business (919) 560-7305
Fax (919) 560-7180

[Durham CFAC Meetings](#)

First Monday of each month
5:30-7:15pm

1820 James Street
Durham

[Independent Living Initiative Housing Triage Committee](#)

First and third Tuesday
of each month
The Durham Center

[Durham Community Collaborative Meetings](#)

Fourth Thursday of
the month

10:00am-Noon
The Durham Center



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Person-Centered Thinking Training

To access information on statewide cross-disability person-centered thinking training and other related information including a comprehensive training calendar, click [here](#).

Healthcare Reform Summit

Durham Regional Hospital will host a Healthcare Reform Summit on October 12. Participants will learn what is happening in healthcare reform and how these changes will affect them and their loved ones. To register, click [here](#).

Threshold 25th Anniversary

Threshold Clubhouse will commemorate its 25 years of service with a benefit event on October 21 at Pop's Restaurant in Durham. For details, click [here](#).

The Arc of Orange County Festival of Trees Sponsorship

The Arc's third annual Festival of Trees benefit will be held on November 30-December 2 in Chapel Hill. To learn more about becoming an event sponsor, click [here](#) or call (919) 942-5119.

NC Council Trainings

The NC Council is sponsoring a variety of trainings throughout the fall, including one called *Being a Successful CABHA*. For more details, click [here](#).

Training Information from The Durham Center

To access a listing of additional trainings hosted by The Durham Center and other organizations, click [here](#). Fax registrations are no longer accepted. To access the online registration form, click [here](#).

Utilization Management Monthly Report

To access routine utilization management data for IPRS authorizations that The Durham Center completes, click [here](#). Questions can be submitted by clicking [here](#).

[Utilization Management or STR Questions or Concerns](#)

Sean Schreiber
(919) 560-7244

[Care Coordination Questions or Concerns](#)

Kathy Niblock
(919) 560-7303

[UM Information](#)

The email address for UM spreadsheets is UMLME@co.durham.nc.us.

The fax number for UM/STR is (919) 560-7377



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