



Weekly Provider Update

Applying for Housing Assistance from The Durham Center

A new application packet for assistance from the Independent Living Initiative is now housed on The Durham Center website. It replaces all other forms that were previously part of the application process. To access it, click [here](#). For additional information about the Independent Living Initiative and the application process, click [here](#).

Housing Training Sessions Available

Information on community housing programs as well as on how to access various types of housing assistance throughout the Durham community is provided every second and fourth Tuesday at 12:30pm at The Durham Center. For more information, click [here](#).

Business Privilege Licenses

Providers operating a location in Durham are required to provide The Durham Center with a copy of their current City of Durham business privilege license. For complete information about this important requirement, click [here](#).

North Carolina Client Assistance Program

NC CAP is available to help clients or applicants of the Division of Vocational Rehabilitation Services, the Independent Living Rehabilitation Program, and the Division of Services for the Blind understand the services available to them through these programs. To learn more, click [here](#).

Clarification of NC-SNAP Requirements

For important information for providers about their responsibilities with regard to NC-SNAP, click [here](#).

Trauma-Focused Cognitive-Behavioral Therapy for Children

Trauma-focused CBT consists of several core treatment components designed to be provided in a flexible and developmentally-appropriate manner to address the unique needs of each child and family. To access a free web-based learning course, click [here](#).

Listing of trainings, programs, services and employment opportunities offered by entities other than The Durham Center are included solely for the information of our readers. Their inclusion here should not be construed as an endorsement by The Durham Center.

Upcoming Quarterly All-Provider Meetings

December 15, 2010
 March 16, 2011
 June 16, 2011

9:00-11:00am
 The Durham Center

2010 New Provider Orientations

October 26

10:00am-Noon
 The Durham Center



The Durham Center is a key partner in Durham System of Care

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CABHA Frequently Asked Questions

To view a list of frequently asked questions concerning CABHA enrollment, authorization and billing procedures, click [here](#).

CABHA Website

This privately-operated website facilitates communication for CABHAs and includes listings of CABHAs, a job board, communication forums, access to online training and other features. To access it, click [here](#).

Medicaid UR Resources Available

A variety of documents and other Medicaid UR resources is available from the UR Resources navigational tab on the website. There is also a new tab that links directly to the ProviderConnect (online authorization request submission tool) log-in page. To access the ProviderConnect Users Manual, click [here](#). To view a recorded webinar on using ProviderConnect to submit authorization requests, click [here](#).

Medical Records Management Compliance

Provider questions about maintaining medical records in compliance with HIPPA and other Federal requirements as well as other document and data integrity issues can be directed to Dr. Lena Klumper, Privacy and Security Officer at The Durham Center, by clicking [here](#).

Domestic Violence Awareness Month

Durham Crisis Response Center will kickoff Domestic Violence Awareness Month on October 5 with an event at its main office featuring survivor stories, music and refreshments, and a candlelight vigil. To learn more about the kickoff and other October events, click [here](#).

Healthcare Reform Summit

Durham Regional Hospital will host a Healthcare Reform Summit on October 12. Participants will learn what is happening in healthcare reform and how these changes will affect them and their loved ones. To register, click [here](#).

NC Providers Council Annual Conference

The conference titled *The Changing World of MH/DD/SA* will be held on October 5-7 in Greensboro. It will feature a CABHA forum and a variety of other CABHA information. To learn more, click [here](#).

[Durham Center Access](#)

309 Crutchfield Street
near Durham Regional
Hospital

Business (919) 560-7305
Fax (919) 560-7180

[Durham CFAC Meetings](#)

First Monday of each month
5:30-7:15pm

1820 James Street
Durham

[Independent Living Initiative Housing Triage Committee](#)

First and third Tuesday
of each month
The Durham Center

[Durham Community Collaborative Meetings](#)

Fourth Thursday of
the month

10:00am-Noon
The Durham Center



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Durham's Project Homeless Connect

Project Homeless Connect is a one-day, one-stop, on-site center designed to link homeless people with needed services and to reduce major barriers that prevent people from becoming stably housed. It will be held on October 7 at Durham Bulls Athletic Park. To learn more, click [here](#).

Child Sexual Abuse Prevention Training

A free class on preventing child sexual abuse will be held on October 8 at The Durham Center. The training is open to providers and the general public. We can also arrange agency-specific training at your location for staff or families you serve. To register for or to host a class, call (919) 560-7127 or click [here](#).

Unity in the Community Day

Celebrate Disability Awareness Month with food, games, giveaways, exhibits and more on October 16 in Durham. To learn more, click [here](#).

Threshold 25th Anniversary

Threshold Clubhouse will commemorate its 25 years of service with a benefit event on October 21 at Pop's Restaurant in Durham. For details, click [here](#).

The Arc of Orange County Festival of Trees Sponsorship

The Arc's third annual Festival of Trees benefit will be held on November 30-December 2 in Chapel Hill. To learn more about becoming an event sponsor, click [here](#) or call (919) 942-5119.

Person-Centered Thinking Training

To access information on statewide cross-disability person-centered thinking training and other related information including a comprehensive training calendar, click [here](#).

NC Council Trainings

The NC Council is sponsoring a variety of trainings throughout the fall, including one called *Being a Successful CABHA*. For more details, click [here](#).

Newsletter Archives

To access past issues of the Provider Newsletter, click [here](#).

[Utilization Management or STR Questions or Concerns](#)

Sean Schreiber
(919) 560-7244

[Care Coordination Questions or Concerns](#)

Kathy Niblock
(919) 560-7303

[UM Information](#)

The email address for UM spreadsheets is UMLME@co.durham.nc.us.

The fax number for UM/STR is (919) 560-7377



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Training Information from The Durham Center

To access a listing of additional trainings hosted by The Durham Center and other organizations, click [here](#). Fax registrations are no longer accepted. To access the online registration form, click [here](#).

Utilization Management Monthly Report

To access routine utilization management data for IPRS authorizations that The Durham Center completes, click [here](#). Questions can be submitted by clicking [here](#).

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