



## Weekly Provider Update

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### Cultural Competency Committee

The Durham Center is currently forming a Cultural Competency Committee that will meet monthly. Providers interested in learning more about the Committee and its goals and possibly participating should click [here](#).

### Child and Family Team Interviews

Durham System of Care is conducting 30-45 minute interviews with caregivers and youth 11 years and older who participate in monthly Child and Family Team meetings involving multiple agencies. Caregivers receive a \$25 grocery gift card and youth receive a \$20 Target card. Those interested in participating should contact Tonya VanDeinse at (919) 560-7589.

### Logging Into CareLink

Providers should be aware that to maximize security, agencies will be prompted to change their CareLink password every 90 days. Be sure that the new password is shared each time with all users at your agency. For more information, click [here](#).

### H1N1 Flu Mass Clinics

Mass H1N1 walk-in clinics will be held on Saturday, January 9 from 10:00am-3:00pm at three schools in Durham County. The vaccinations are free and are available to anyone. To learn more or to access flyers, click [here](#).

### Prescription Drug Coverage for People with Disabilities on Medicare

To access a Georgetown University website containing information which may be helpful in understanding changes in prescription drug coverage for people with disabilities on Medicare, click [here](#).

### NC Council Trainings

The NC Council will host a variety of winter trainings designed to provide information on CABHA implementation, building new service capacity, and proven approaches for providing case management services. To view their training calendar, click [here](#).

Listing of trainings, programs, services and employment opportunities offered by entities other than The Durham Center are included solely for the information of our readers. Their inclusion here should not be construed as an endorsement by The Durham Center.

#### 2010 Quarterly All-Provider Meetings

March 17  
June 16  
September 15  
December 15

9:00-11:00am  
The Durham Center

#### 2010 New Provider Orientations

January 26  
April 27  
July 27  
October 26

10:00am-Noon  
The Durham Center



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## Implementation Update from NC Division of MH/DD/SA Services

Implementatation Update #66 was recently released and addresses a number of pertinent topics. To access the Update, click [here](#).

## Clinical Review Plan

On January 1 The Durham Center UM Team began conducting clinical reviews. One goal of these reviews will be to identify provider training needs. To view full details about the clinical review process, click [here](#).

## Durham Consumer and Family Advisory Committee (CFAC)

Durham CFAC is a self-governing, self-directed organization that advises the Area Board of The Durham Center on the planning and management of the local public mental health, developmental disabilities and substance abuse services system. Adult consumers or family members of consumers are invited to participate. To learn more about CFAC and how to join, click [here](#).

## Training for CABHA Preparation

Trainings in CST Service Definition and Intensive In-Home are being offered in January in Durham. To learn more about either training and how they relate to CABHA certification, click [here](#).

## Addressing the Needs of Returning Veterans

The NC Practice Improvement Collaborative will host a public meeting on January 14 in Raleigh focusing on key issues facing veterans and their families. Registration deadline is January 11. For more information, click [here](#).

## Old MH and SA Newspaper Inserts

The Durham Center has an inventory of color newspaper inserts produced for past Mental Health, Alcohol Awareness, and Addiction Recovery months. They provide a lot of good general information about these disability areas. If you could utilize some in your work, request them by clicking [here](#).

## Free Income Tax Preparation

Families that earned less than \$50,000 in 2009 can take advantage of the tax preparation services at a VITA site in the community. IRS-certified volunteers will prepare and e-file tax returns for free. To learn more or to make an appointment, call (919) 667-1000 or click [here](#).

### [Durham Center Access](#)

309 Crutchfield Street  
near Durham Regional  
Hospital

Business (919) 560-7305  
Fax (919) 560-7180

### [Durham CFAC Meetings](#)

First Monday of each month  
5:30-7:15pm

1820 James Street  
Durham

### [Clinical Home Supervisor Meetings](#)

Second Monday of  
each month

10:00-11:30am  
The Durham Center

### [Durham Community Collaborative Meetings](#)

Fourth Thursday of  
the month

10:00am-Noon  
The Durham Center



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## Strategies for Effective Medical Communications

This course will address specific communication needs that arise in clinical practice. It will be held on January 16 in Chapel Hill. To learn more, click [here](#).

## National Council Bookstore

The National Council of Community Behavioral Healthcare is a source for books, DVDs and a variety of other resources focusing on business and clinical best practices and other topics. To access the Bookstore, click [here](#).

## Training Information from The Durham Center

To access a listing of additional trainings hosted by The Durham Center and other organizations, click [here](#).

## Durham System of Care Trainings

To access a schedule of orientations and trainings being sponsored in September and October by Durham System of Care, click [here](#).

## Screening, Triage and Referral Monthly Report

To view the latest STR monthly report from The Durham Center, click [here](#). Questions can be submitted by clicking [here](#).

## Utilization Management Monthly Report

To access routine utilization management data for IPRS authorizations that The Durham Center completes, click [here](#). Questions can be submitted by clicking [here](#).

[Independent Living Initiative](#)  
[Housing Triage Committee](#)

First and third Tuesday  
of each month  
The Durham Center

[Utilization Management or](#)  
[STR Questions or Concerns](#)

Sean Schreiber  
(919) 560-7244

[Care Coordination](#)  
[Questions or Concerns](#)

Kathy Niblock  
(919) 560-7303

[UM Information](#)

The email address for  
UM spreadsheets is  
UMLME@co.durham.nc.us.

The fax number for UM/STR  
is (919) 560-7377



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