



Weekly Provider Update

Proposed Medicaid Clinical Coverage Policies

To review or provide feedback about a variety of proposed new or amended Medicaid clinical coverage policies including for CAP/MR-DD, click [here](#).

Developmental Disabilities Conference

A conference titled *In Such a Time as This...Responding Wisely in Difficult Times* focusing on the current economic climate will be held on March 7-9 in Durham. For more information, click [here](#).

QM Committee Seeks Provider Representative

The Durham Center Area Board Quality Management Committee, which reviews data, reports and processes involving quality, research and program development, seeks a provider representative. A background in data analysis and/or research is beneficial but not required. The Committee meets on the third Thursday of each month. If you are interested in joining, click [here](#) or call (919) 560-7487.

The Durham Center Staff Listing

A listing of contact information for staff of The Durham Center is available on our website. When interested in calling a staff person, please use this listing to obtain that person's number and call them directly. This will allow our Customer Service representatives to better address other service requests.

NAMI Basics Class

NAMI Basics is a free, six-week class specifically for parents and caregivers of children who are/were showing symptoms before the age of 13, no matter what age they are now. It will be held starting March 25 in Durham. For more information, click [here](#).

Grant Writing Workshop

This workshop will provide the practical information health and human service workers need in order to develop strategically responsive and competitive grant proposals. It will be held on February 5 in Raleigh. To learn more, click [here](#).

Listing of trainings, programs, services and employment opportunities offered by entities other than The Durham Center are included solely for the information of our readers. Their inclusion here should not be construed as an endorsement by The Durham Center.

[2010 Quarterly All-Provider Meetings](#)

March 17
June 16
September 15
December 15

9:00-11:00am
The Durham Center

[2010 New Provider Orientations](#)

April 27
July 27
October 26

10:00am-Noon
The Durham Center



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ACTT Service Definition Training

This 20-hour ACTT training will be held on February 1-3 in Raleigh. For more details, click [here](#).

Case Management Training

This training will introduce effective case management practices that meet Medicaid expectations for the four functions of case managers: assessing, planning, monitoring and linking/referring. It will be held on February 25 in Chapel Hill. More more information, click [here](#).

IRIS Training

IRIS is the new web-based Incident Response Improvement System that is scheduled to be implemented next month. The Durham Center will host trainings for residential providers on February 2 and February 9 and for non-residential providers on February 16 and February 23. All trainings will be held from 9:00-10:30am. To register, click [here](#).

New NC-TOPPS Registration System

A new NC-TOPPS registration system has been implemented to replace the old system. To learn how this may apply to you, click [here](#). To register online, click [here](#).

Child and Family Team Interviews

Durham System of Care is conducting 30-45 minute interviews with caregivers and youth 11 years and older who participate in monthly Child and Family Team meetings involving multiple agencies. Caregivers receive a \$25 grocery gift card and youth receive a \$20 Target card. Those interested in participating should contact Tonya VanDeinse at (919) 560-7589.

Job Opportunity for Bilingual Research Assistant

A local provider is recruiting a Bilingual Research Assistant to assist yearly checkup investigators in the collection of research information by conducting regular client assessments and tracking these clients over time. For more information, click [here](#).

Training Information from The Durham Center

To access a listing of additional trainings hosted by The Durham Center and other organizations, click [here](#).

[Durham Center Access](#)

309 Crutchfield Street
near Durham Regional
Hospital

Business (919) 560-7305
Fax (919) 560-7180

[Durham CFAC Meetings](#)

First Monday of each month
5:30-7:15pm

1820 James Street
Durham

[Clinical Home Supervisor Meetings](#)

Second Monday of
each month

10:00-11:30am
The Durham Center

[Durham Community Collaborative Meetings](#)

Fourth Thursday of
the month

10:00am-Noon
The Durham Center



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Durham System of Care Trainings

To access a schedule of upcoming orientations and trainings sponsored by Durham System of Care, click [here](#).

Screening, Triage and Referral Monthly Report

To view the latest STR monthly report from The Durham Center, click [here](#). Questions can be submitted by clicking [here](#).

Utilization Management Monthly Report

To access routine utilization management data for IPRS authorizations that The Durham Center completes, click [here](#). Questions can be submitted by clicking [here](#).

[Independent Living Initiative
Housing Triage Committee](#)

First and third Tuesday
of each month
The Durham Center

[Utilization Management or
STR Questions or Concerns](#)

Sean Schreiber
(919) 560-7244

[Care Coordination
Questions or Concerns](#)

Kathy Niblock
(919) 560-7303

[UM Information](#)

The email address for
UM spreadsheets is
UMLME@co.durham.nc.us.

The fax number for UM/STR
is (919) 560-7377



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