



# Weekly Provider Update

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## QM Committee Seeks Provider Representative

The Durham Center Area Board Quality Management Committee, which reviews data, reports and processes involving quality, research and program development, seeks a provider representative. A background in data analysis and/or research is beneficial but not required. The Committee meets on the third Thursday of each month. If you are interested in joining, click [here](#) or call (919) 560-7487.

## The Durham Center Staff Listing

A listing of contact information for staff of The Durham Center is available on our website. When interested in calling a staff person, please use this listing to obtain that person's number and call them directly. This will allow our Customer Service representatives to better address other service requests.

## NAMI Basics Class

NAMI Basics is a free, six-week class specifically for parents and caregivers of children who are/were showing symptoms before the age of 13, no matter what age they are now. It will be held starting March 25 in Durham. For more information, click [here](#).

## ACTT Service Definition Training

This 20-hour ACTT training will be held on February 1-3 in Raleigh. For more details, click [here](#).

## Grant Writing Workshop

This workshop will provide the practical information health and human service workers need in order to develop strategically responsive and competitive grant proposals. It will be held on February 5 in Raleigh. To learn more, click [here](#).

## Clinical Supervision Assistance

To request information about consulting services for developing the staff clinical supervision program required for CABHA certification, click [here](#).

Listing of trainings, programs, services and employment opportunities offered by entities other than The Durham Center are included solely for the information of our readers. Their inclusion here should not be construed as an endorsement by The Durham Center.

### 2010 Quarterly All-Provider Meetings

March 17  
 June 16  
 September 15  
 December 15  
  
 9:00-11:00am  
 The Durham Center

### 2010 New Provider Orientations

January 26  
 April 27  
 July 27  
 October 26  
  
 10:00am-Noon  
 The Durham Center



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## NAMI-Durham Family to Family Classes

This series of twelve weekly classes helps family members understand and support their relative with a mental illness while maintaining their own well-being. Classes will begin in February in Durham, at the Durham VA, and in Chapel Hill. To learn more, click [here](#).

## Case Management Training

This training will introduce effective case management practices that meet Medicaid expectations for the four functions of case managers: assessing, planning, monitoring and linking/referring. It will be held on February 25 in Chapel Hill. More information, click [here](#).

## IRIS Training

IRIS is the new web-based Incident Response Improvement System that is scheduled to be implemented next month. The Durham Center will host trainings for residential providers on February 2 and February 9 and for non-residential providers on February 16 and February 23. All trainings will be held from 9:00-10:30am. To register, click [here](#).

## New NC-TOPPS Registration System

A new NC-TOPPS registration system has been implemented to replace the old system. To learn how this may apply to you, click [here](#). To register online, click [here](#).

## Extra Help With Medicare Prescription Drugs Costs

Individuals receiving Medicare with limited income and resources may be eligible for additional assistance in paying for their prescriptions. To learn more about an informational event that will be held on January 27 in Durham, click [here](#).

## Project Child Find

Project Child Find works in the Durham Public Schools to identify children and youth in need of special education and related services. To learn more about the program, contact Eunice Sanders at (919) 560-3774.

## NAMI-NC Newsletter

To access the winter edition of *Clippings*, the NAMI-NC newsletter, click [here](#).

### Durham Center Access

309 Crutchfield Street  
near Durham Regional  
Hospital

Business (919) 560-7305  
Fax (919) 560-7180

### Durham CFAC Meetings

First Monday of each month  
5:30-7:15pm

1820 James Street  
Durham

### Clinical Home Supervisor Meetings

Second Monday of  
each month

10:00-11:30am  
The Durham Center

### Durham Community Collaborative Meetings

Fourth Thursday of  
the month

10:00am-Noon  
The Durham Center



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## Child and Family Team Interviews

Durham System of Care is conducting 30-45 minute interviews with caregivers and youth 11 years and older who participate in monthly Child and Family Team meetings involving multiple agencies. Caregivers receive a \$25 grocery gift card and youth receive a \$20 Target card. Those interested in participating should contact Tonya VanDeinse at (919) 560-7589.

## Job Opportunity for Bilingual Research Assistant

A local provider is recruiting a Bilingual Research Assistant to assist yearly checkup investigators in the collection of research information by conducting regular client assessments and tracking these clients over time. For more information, click [here](#).

## Local Trainings Available

A local trainer will hold February trainings on day treatment service definition, Community Support Team, person-centered planning, and first responder crisis response. To access more information, click [here](#).

## Training Information from The Durham Center

To access a listing of additional trainings hosted by The Durham Center and other organizations, click [here](#).

## Durham System of Care Trainings

To access a schedule of upcoming orientations and trainings sponsored by Durham System of Care, click [here](#).

## Screening, Triage and Referral Monthly Report

To view the latest STR monthly report from The Durham Center, click [here](#). Questions can be submitted by clicking [here](#).

## Utilization Management Monthly Report

To access routine utilization management data for IPRS authorizations that The Durham Center completes, click [here](#). Questions can be submitted by clicking [here](#).

[Independent Living Initiative  
Housing Triage Committee](#)

First and third Tuesday  
of each month  
The Durham Center

[Utilization Management or  
STR Questions or Concerns](#)

Sean Schreiber  
(919) 560-7244

[Care Coordination  
Questions or Concerns](#)

Kathy Niblock  
(919) 560-7303

[UM Information](#)

The email address for  
UM spreadsheets is  
UMLME@co.durham.nc.us.

The fax number for UM/STR  
is (919) 560-7377



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