



Weekly Provider Update

MLK Holiday

The Durham Center will be closed on January 18 in observance of Martin Luther King Day. Durham Center Access will operate 24/7 as usual.

IRIS Training

IRIS is the new web-based Incident Response Improvement System that is scheduled to be implemented next month. The Durham Center will host trainings for residential providers on February 2 and February 9 and for non-residential providers on February 16 and February 23. All trainings will be held from 9:00-10:30am. To register, click [here](#).

New NC-TOPPS Registration System

A new NC-TOPPS registration system has been implemented to replace the old system. To learn how this may apply to you, click [here](#). To register online, click [here](#).

2009 State of Durham County Health Report

The Partnership for a Healthy Durham's *State of the County Health Report* summarizes health trends among County residents highlighting county demographics, leading causes of death, and the Partnership's eight health priority areas. To access it, click [here](#).

Kate B. Reynolds Grant Opportunities

The Kate B. Reynolds Charitable Trust has undertaken a special initiative to support innovative solutions in the delivery of mental health and substance abuse services. To learn more, click [here](#).

Child and Family Team Interviews

Durham System of Care is conducting 30-45 minute interviews with caregivers and youth 11 years and older who participate in monthly Child and Family Team meetings involving multiple agencies. Caregivers receive a \$25 grocery gift card and youth receive a \$20 Target card. Those interested in participating should contact Tonya VanDeinse at (919) 560-7589.

Listing of trainings, programs, services and employment opportunities offered by entities other than The Durham Center are included solely for the information of our readers. Their inclusion here should not be construed as an endorsement by The Durham Center.

2010 Quarterly All-Provider Meetings

March 17
June 16
September 15
December 15

9:00-11:00am
The Durham Center

2010 New Provider Orientations

January 26
April 27
July 27
October 26

10:00am-Noon
The Durham Center



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Cultural Competency Committee

The Durham Center is currently forming a Cultural Competency Committee that will meet monthly. Providers interested in learning more about the Committee and its goals and possibly participating should click [here](#).

NAMI-Durham Family to Family Classes

This series of twelve weekly classes helps family members understand and support their relative with a mental illness while maintaining their own well-being. Classes will begin in February in Durham, at the Durham VA, and in Chapel Hill. To learn more, click [here](#).

Project Child Find

Project Child Find works in the Durham Public Schools to identify children and youth in need of special education and related services. To learn more about the program, contact Eunice Sanders at (919) 560-3774.

Extra Help With Medicare Prescription Drugs Costs

Individuals receiving Medicare with limited income and resources may be eligible for additional assistance in paying for their prescriptions. To learn more about an informational event that will be held on January 27 in Durham, click [here](#).

Logging Into CareLink

Providers should be aware that to maximize security, agencies will be prompted to change their CareLink password every 90 days. Be sure that the new password is shared each time with all users at your agency. For more information, click [here](#).

Clinical Review Plan

On January 1 The Durham Center UM Team began conducting clinical reviews. One goal of these reviews will be to identify provider training needs. To view full details about the clinical review process, click [here](#).

Training for CABHA Preparation

Trainings in CST Service Definition and Intensive In-Home are being offered in January in Durham. To learn more about either training and how they relate to CABHA certification, click [here](#).

[Durham Center Access](#)

309 Crutchfield Street
near Durham Regional
Hospital

Business (919) 560-7305
Fax (919) 560-7180

[Durham CFAC Meetings](#)

First Monday of each month
5:30-7:15pm

1820 James Street
Durham

[Clinical Home Supervisor Meetings](#)

Second Monday of
each month

10:00-11:30am
The Durham Center

[Durham Community Collaborative Meetings](#)

Fourth Thursday of
the month

10:00am-Noon
The Durham Center



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Free Income Tax Preparation

Families that earned less than \$50,000 in 2009 can take advantage of the tax preparation services at a VITA site in the community. IRS-certified volunteers will prepare and e-file tax returns for free. To learn more or to make an appointment, call (919) 667-1000 or click [here](#).

National Council Bookstore

The National Council of Community Behavioral Healthcare is a source for books, DVDs and a variety of other resources focusing on business and clinical best practices and other topics. To access the Bookstore, click [here](#).

Clinical Supervision Assistance

To request information about consulting services for developing the staff clinical supervision program required for CABHA certification, click [here](#).

Training Information from The Durham Center

To access a listing of additional trainings hosted by The Durham Center and other organizations, click [here](#).

Durham System of Care Trainings

To access a schedule of upcoming orientations and trainings sponsored by Durham System of Care, click [here](#).

Screening, Triage and Referral Monthly Report

To view the latest STR monthly report from The Durham Center, click [here](#). Questions can be submitted by clicking [here](#).

Utilization Management Monthly Report

To access routine utilization management data for IPRS authorizations that The Durham Center completes, click [here](#). Questions can be submitted by clicking [here](#).

[Independent Living Initiative
Housing Triage Committee](#)

First and third Tuesday
of each month
The Durham Center

[Utilization Management or
STR Questions or Concerns](#)

Sean Schreiber
(919) 560-7244

[Care Coordination
Questions or Concerns](#)

Kathy Niblock
(919) 560-7303

[UM Information](#)

The email address for
UM spreadsheets is
UMLME@co.durham.nc.us.

The fax number for UM/STR
is (919) 560-7377



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