



To: Provider of Community Support
From: Sarah Grey, LCSW Director of Service Management
Date: 07/11/2008
RE: Community Support High Cost Review Announcement

Dear Providers,

The Division of Mental Health, Substance Abuse and Developmental Disability Services has asked LMEs to undertake a review of the cases in the top 10% of cost for Medicaid Community Support services. The review is to determine whether or not the current services are appropriate or whether alternative or additional services would be warranted based on clinical information per case. The Division did not specify the manner of the review, only that clinical appropriateness for services be looked at on a case by case basis.

The Durham Center has chosen to use a Post-Payment Clinical Review process, similar to that carried out last year. This process was chosen because it most clearly matches the goals of the review, to review the Person-Centered Plan and case documentation to determine whether or not the current services are the most appropriate.

Although the format is similar to the Community Support Post-Payment Clinical Review 2007, the intention of this high cost review is to provide a context for collaboration between the LME and Community Support provider to identify and move towards services that can reasonably be expected to provide good clinical outcomes for consumers and families. Letters will be sent via certified mail to providers in the next few weeks identifying records requests. Records will be requested from the most recent two months of services, to help inform the clinicians completing the review of current treatment status. At the conclusion of all of the record reviews, you will receive copies of the tools with comments about clinical appropriateness and service recommendations. Subsequently, The Durham Center's Care Coordinators will contact your agency to schedule a time to review the suggestions and to collaborate with your Community support staff in developing modifications and possible additions to the individual Person Centered Plans.

Please do not hesitate to call my office if you have any questions.