



August 1, 2008
RE: Community Support Changes

Dear Provider,

Recent changes in legislation established a new limit for adult Community Support hours and a recommendation for Child Community Support for Medicaid recipients. The NC Division of MH/DD/SAS Implementation Update #46 clarifies the operational protocols responsive to the legislative requirement. Please note that beginning with any authorization request after August 1, 2008, no adult consumer will receive more than 8 hours of Community Support per week. Children under age 21 who are Medicaid recipients may be able to receive additional hours under EPSDT procedures.

We have developed a report of Value Options authorizations for adult Community Support above 390 units, as the maximum amount of services which could be provided in a 90 day period. Providers with adult cases above the hard cap limit are being sent a certified letter with a listing of these adult consumers.

It is important to note that per Implementation Update #46, this amount is a hard cap limit for adults and even in an appeal cannot be increased. Therefore it is imperative that all providers thoroughly review Community Support caseloads immediately.

Cases that are currently receiving slightly more than 390 units in 90 days may be appropriate to continue on Community Support with no difficulty. If there are individuals for which 8 hours per week represents a substantial reduction that is considered clinically inappropriate for the person's ongoing rehabilitative treatment needs, then you should initiate a transfer to Community Support Team or ACT. Psychosocial Rehabilitation may also be considered for certain adult individuals who are capable of benefitting from the program. Any change or transfer of services will require a minimum of a revised PCP which will need to be signed by the appropriate licensed clinician as a service order. Attached please find a list of agencies that may be able to offer more intensive services. Please coordinate any appropriate referrals with the receiving agency and Value Options for Medicaid Services and be sure to inform The Durham Center of any discharge or transferring consumers.

For Child Community Support, the 8 hours/week of Community Support also applies but is not a hard cap limit due to EPSDT. As a reminder, this applies to any Medicaid consumers under the age of 21. Your agency may also want to review any child Community Support over this soft cap limit with an eye towards transitioning any high needs children and families to Intensive In Home or MST services. As always with Medicaid recipients under age 21, please consider utilizing EPSDT if circumstances warrant.

In the event you should need assistance in determining a more appropriate service for one of your high needs consumers, please contact our Care Coordination Department – Monique Goodson, LPC at 560-7100. Please act now to review your caseloads and transition consumers to appropriate services.

Thank you.

Sarah Grey, LCSW
Director of Service Management



Intensive Services Resource Listing 08/01/2008

Note: This listing represents Providers who are endorsed for the following services. Availability of the service should be verified with the provider before making a referral.

*Represents providers who can accept non-Medicaid consumers.

ADULT

Community Support Team

A+ Absolute Care Inc.

Alternative Care Treatment Systems, Inc.

Alternative Life Programs, Inc.

Annas Resources

*Area Services and Programs (ASAP)

B&D Behavioral Healthcare

Caring Community Services

Carolina Community Services

Center for Behavior and Social Change

Community Outreach for Youth and Family Services, Inc.

Covenant Community Partners

Dreamworks II, LLC

HealthCore Resources, Inc.

House of Care, Inc.

*Housing for New Hope

Institute for Family Centered Services

More Than A Conqueror Ministries, Inc.

Nature's Reflections

New Outlook...Second Chance, Inc.

Preferred Alternatives, Inc.

Resources for Human Development (RHD)

Southeastern Wake Adult Day Center, Inc.

Top Priority Care Services, LLC

*Triumph, LLC

X Development Services, Inc.

ACT

*Telecare-ACTT

*Area Services and Programs (ASAP)

*X Development Services, Inc.

Psychosocial Rehabilitation

*Threshold



CHILD

Intensive In-Home

Alternative Care Treatment Systems

ASAP

Caring Community Services

Carolina Choice

Carolina Community Services

*Carolina Outreach

Center for Behavior and Social Change

Community Outreach for Youth and Family Services

Covenant Community Partners

Diverse Family Services, dba DFS

Empowered Counseling Services

Family Preservation Services

Fonseca's Family Services

HealthCore Resources

House of Care

Institute for Family Centered Services

Living Well Centre

New Beginnings Therapeutic Resources

Preferred Alternatives

Professional Group Living

Tonya Omar dba The Aya Center

Top Priority Care Services

*Triumph

MST

ASAP

HealthCore Resources

*Youth Villages