



TO: The Durham Provider Community

FROM: Ellen Holliman, Area Director

RE: Authorization of Enhanced Services June 1, 2006

DATE: May 26, 2006

On May 2, 2006, The Durham Center was informed that the Administrative Law Judge granted a preliminary injunction to a suit filed by the Durham Center. The injunction allows The Durham Center to continue to provide authorization and utilization review for Medicaid clients and after-hours screening, triage and referral services pending a hearing on the merits of the case. The hearing is currently set for the week of July 24, 2006.

The Durham Center is very sensitive to the need for uniformity in Medicaid authorization and utilization review practices across the state. We are, therefore, eager to work with you, as the Provider of service, and Value Options to fully comply with the same administrative and procedural requirements that have been put in place by Value Options for its utilization review of the enhanced services.

Our plan is to follow the same NC Medicaid Expanded Services Authorization Processes that you have learned about in training the last few weeks. This would include all forms that Value Options has developed. The only exception would be that your requests would continue to be sent to The Durham Center Utilization Management Department via Provider Link or Fax.

We will be working diligently with the State and Value Options to assure that services to our consumers are not interrupted and to assure that you have a uniform process to follow. We will keep you informed as we move through this process.

Thank you for your continued service to our consumers. Please contact our Utilization Management Department if you have any questions.