



To: Medicaid Providers  
From: Ellen S. Holliman, Area Director  
Date: July 6, 2010

You are receiving this correspondence because your agency has billed Medicaid services to a Durham County consumer within the last six months. The Durham Center is excited to announce an upcoming change **effective September 20, 2010** regarding Medicaid prior approval for behavioral health services.

Currently your agency must request and submit to ValueOptions all prior approval requests for Durham County consumers. Due to legislative changes, The Durham Center was allowed to respond to an RFP issued by the Division of MH/DD/SAS and Division of Medical Assistance and was awarded the contract for conducting Medicaid UM in Durham County. We are very excited about this transition and have been preparing for it for more than a year.

As a part of the transition plan, The Durham Center will be offering various webinars regarding the change to help you know what to expect and how you will submit your requests for consumers of The Durham Center in the future. (This change applies **ONLY** to Medicaid recipients of Durham County. All other Medicaid consumers should continue to be authorized by the appropriate State vendor.)

Trainings will be set up based upon the request form that you generally submit to ValueOptions – ITR, ORF 2 or CTCM. Please pay close attention when registering to ensure that you have chosen the training that matches the form you use. The trainings are **FREE** and are scheduled on Thursdays throughout August according to the following schedule:

Providers who use the **ITR** form: August 5 at 10:00am, August 12 at 3:00pm, and August 26 at 10:00am

Providers who use the **ORF 2** form: August 5 at 3:00pm, August 19 at 10:00am, and August 26 at 3:00pm

Providers who use the **CTCM** form: August 12 at 10:00am and August 19 at 3:00pm.

These training dates are also listed on The Durham Center website in the Provider Calendar at [www.durhamcenter.org/index.php/provider/pcalendar](http://www.durhamcenter.org/index.php/provider/pcalendar). Additional training sessions may be scheduled in the future based upon demand.

Please register for one of the training opportunities appropriate for you using our online training registration feature at [www.durhamcenter.org/index.php/provider/training\\_registration](http://www.durhamcenter.org/index.php/provider/training_registration). After you register, you will receive instructions by email on how to access the webinar you have chosen.

If you have additional questions regarding this transition or about registering for training, you may contact Sean Schreiber, Director of Utilization Management, at [sschreiber@co.durham.nc.us](mailto:sschreiber@co.durham.nc.us) or by calling (919) 560-7244.

We look forward to working with you!