

**Consumer Family Advisory Committee (CFAC)
Minutes
September 8, 2008**

Members Present:	David Smith	Members Absent:
Joe K	Jim Henry	
Robin D		
Colleen Kilsheimer	LME	
Samruddhi Thacher	Sarah Grey	
Amelia Thorpe	Lisa Caitlin	
Herman Bennhausen	Vivian Harris	Guests:
Barbara Smith	Carla Alston-Daye	Charles Moore
Virginia Jones	State Staff:	
Nancye Bryan		

Start Time

CFAC Agenda Item	CFAC Discussion, Conclusions, Recommendations	CFAC Action, Follow-up	Person Responsible
Minutes Approval	Add additional names to minutes		CFAC members minutes approved
Introduction/Announcements	Joe asked for comments on the letter that was sent out on the Forum letter. There was little response from CFAC and he did not endorse it. Suggestions on the disconnect as to why more did not respond. Information was passed around in meeting.		
Doug Fuller	Redesign of the Durham Website to a user friendly site. There was feedback about preface of what information that makes it easy for people. The landing page has a citizen's side and provider side. There is a CFAC page w/Brochure and archive minutes. Doug will check the emails for CFAC Samruddhi will take the responsibility of checking the email. The welcome person is very nice to have the video. It can be in English & Spanish. Providers search feature will be updated and it will include compliance Concerns and awards along with Evidence Best Practice. Joe request that everyone take a		

	look at the website and bring feedback to the next CFAC meeting.		
Lisa Caitlin	Year End Report- See attachments/Every department at the DC is represented in the report.		
	Data Access issue with consumers who do not get picked up clients and consumers need to pay at Fay Street. This suppose to Bea Service. Data meeting on Fay Street on Wednesday 7:00pm.		
Sarah	Planning for evidence based services, handouts on question & answers for adults & children. There is an estimate of 90 people who will be a part of WMR and less for children. Measuring engagement notes satisfaction survey successful completion rates> How are we measuring if it is going well? 2 providers who do this service are Triumph and Easter Seals. The programs have the capacity to take the clients. These programs are more cost effective. Do we have access to turn over data at the Agencies? Have December meeting at DCA		

Subcommittees Report

Housing- Hermann B

Quality Management- Joe K

Clinical Team- Sharon Y

Other

Area Corp's Employment Services served 29 consumers in FY08

LME Updates

Beth Melcher is resigning. Child Specialist resigned. Durham is pilot program for monitoring tool. For Medicaid /Medicaid CMS will be visiting this week. Quarterly Provider meeting Joe may be there. New Fee schedule is out not.