

**Consumer Family Advisory Committee (CFAC)
Minutes
October 4, 2010**

Members Present:	Latasha Jordan	Members Absent:
Joe Kilsheimer	Vivian Harris	Emmanuel Edwards
Colleen Kilsheimer	Allan Lang	
Deborah Kolesar	LME	
Samruddhi Thaker	Todd Day	
James Henry	Tina Howard	
Robyn Hart	Robert Robinson	Guests:
James Dan Shaw		Tammy Harrington
David Smith	State Staff:	
Susan Gutierrez	Eric Fox	

Start Time

CFAC Agenda Item	CFAC Discussion, Conclusions, Recommendations	CFAC Action, Follow-up	Person Responsible
Introductions		NA	NA
CFAC meeting minutes	The August and September meeting minutes were reviewed and approved by the committee members.	Meeting minutes will be distributed and placed on The Durham Center website.	Todd Day
Relational Agreement (Robert Robinson)	Relational Agreement: The executive committee met to discuss the changes proposed by CFAC on the relational agreement and they accepted the changes as they were. The next step is to bring it to the board. The meeting is coming up on October 5 th , 2010.	The Durham Center will provide signed copies for CFAC to review and sign at the next meeting.	Todd Day
Strategic Plan (Tina Howard)	Tina Howard from The Durham Center provided a presentation of the strategic plan. She handed out copies	Any input can be emailed to Tina Howard at	CFAC members

of the presentation. Surveys were sent out to public agencies, consumers, 16 focus groups, and a town hall meeting. The Durham Center identified three main goals and then several objectives under those goals.

The first goal was to adopt exemplary practices in managing care for the consumers. This includes URAC accreditation, a comprehensive training plan, a better IT system, increase the use of evidence based treatment models, medication education to consumers, expand support to guardians and family members, and establish measureable outcomes.

The second goal is to improve the quality of life for consumers, family members, and natural supports. The Durham Center wants to insure services are based on the needs of our consumers and family members. Ways to insure this is to make sure the Person Center Plans reflect the needs, provide cultural competency along with training for provider agencies, individualized services for the high risk population, encouraging self advocacy, additional mechanisms for consumer and family input, and more community education.

Another goal is to develop an array of high quality services and supports. There is a focus on the gaps such as early intervention and developing an initiative to partner with primary care physicians to create consortium of providers that are interested in providing primary care and mental health. Additional gaps indentified integrating developmental disabilities and mental health services for those considered in the higher risk population, trauma informed care, transition age youth, crisis services for youth, employment, and housing. The Durham Center has talked about creating a list of available resources and having that accessible to the consumers.

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The final draft was handed out for review with a dead line of October 20th, 2010 for comments

	<p>Over that last 5 or 6 years The Durham Center has spent the majority of the time building and continuing services. The Durham Center is at the point where it wants to do a better job at evaluating the effectiveness of the programs that are currently set up. There is a 0 budget right now meaning all of the money is allocated to the services based on the need of the community as we have seen throughout the years. There is a need to evaluate to find out what's working. There is a lot of consumer and process outcomes, where adjustments will be made as needed. The Durham Center will be looking at this every year.</p>		
<p>Update from The Durham Center (Robert Robinson)</p>	<p>Durham Center is focusing its energy on Medicaid utilization management. It is difficult, but it's happening.</p> <p>URAC accreditation is in process, and they will be visiting The Durham Center in December.</p> <p>The Durham Center will be moving into a new building on Main Street on February 28th, 2011.</p> <p>The implementation of CABHA is underway. Critical Access Behavioral Health Agency (CABHA) is designed to ensure that critical services are delivered by a clinically competent organization with appropriate medical oversight and the ability to deliver a continuum of services. There are over 90 certified statewide, and have to be accredited for 3 years. Durham has about 12 certified currently. Some consumers will need to be transitioned in order to continue services. The Durham Center will closely monitor the transition of these consumers.</p>	<p>NA</p>	<p>NA</p>

	<p>The Division of Medical Assistance is looking at vendors to conduct utilization management for CAP, and each LME is to respond as to whether they will be able to do it. There are only two who are doing this now, The Durham Center and East Point.</p>		
<p>Update from the Division of MH/DD/SA (Eric Fox)</p>	<p>The Super Regional CFAC meeting is slated for October 11, 2010 in Fayetteville. There are currently four people registered: Latasha, Colleen, Joe, and possibly Dan. There is a need for someone to speak up during the meeting and talk 3 to 4 minutes about something that is working positively in the CFAC. Latasha has agreed to do that. Also, a one page bulleted format that includes what you are going speak about is needed. Latasha will work with Samruddhi and Vivian. This is needed by Wednesday October 6, 2010 at noon. Right now there are 75 people planning to attend from 10 different CFACs. Steve Jordan is the new division director and will be speaking.</p> <p>The second annual NC Recovery Conference is October 21 & 22, 2010 in Winston Salem, NC. Eric will send information in an email.</p> <p>The NC Council on Community Programs Conference in Pinehurst, NC will be held December 1 through 3, 2010. They are accepting registration at this time.</p>	<p>Eric encouraged members to complete the CFAC/LME partnership tool and submit to him ASAP</p>	<p>CFAC members</p>
<p>New Member</p>	<p>Alan Lang's CFAC application for membership was approved by the committee.</p>	<p>NA</p>	<p>NA</p>
<p>2011 schedule</p>	<p>Discussion about the schedule for the upcoming year related to holidays. The meetings remain the first Monday of each month with the exception of July 11th and September 12th.</p>	<p>NA</p>	<p>NA</p>

