

**Consumer Family Advisory Committee (CFAC)  
Minutes  
October 6, 2008**

**DRAFT**

<b>Members Present:</b>	Herman Bennhausen	<b>Members Absent:</b>
Nancey Bryan		Emmanual Edwards
Joe Kilsheimer		Amelia Thorpe
Robin Duff	<b>LME</b>	Barbra Smith
Colleen Kilsheimer	Carla Alston-Daye	
Virginia Jones	Michelle Zechman	
Jane Spanel	Jennifer Meade	<b>Guests:</b>
Samarrudhi Thatcher	Vivian Harris	David Smith
Debbie Kosher	<b>State Staff:</b>	Steven Mancuso-Access Transportation
Jim Henry	Susan Bellian	

**Start Time**

CFAC Agenda Item	CFAC Discussion, Conclusions, Recommendations	CFAC Action, Follow- up	Person Responsible
Minutes Approval			CFAC
Introduction/Announcements			
Child Mental Health	See attached handouts PowerPoint		Michelle Zechman
Adult Mental Health			Jennifer Meade
Data Access	Supervisors access/		Steven Mancuss
Transit Administration	The no show policy-very expensive The no fare policy-if person does not have \$2.00 they can still get transportation to site and then they will be picked up & brought back. A person can call 1 hr before the time to go then it is. O.k. But when the van comes and no one shows it is costly. There were different levels of fines that went up to \$10.00. Now the one fine for no shows is \$10.00		
	What is the reimbursement rate? It is a rate per hour. It's shared		

	by different agencies. When ticket were sold at 5 points it was convenient		
Data Access cont.	<p>When there is a doubt we give it to the customers. The public bus (fixed route) some can use this but they use access.</p> <p>Triangle Transit provides regional trips for Durham Citizens.</p> <p>Access is willing to look at all the options and it needs to be collaborative. Some people needs a personal care person but they don't have it. The client has to call in. No consumers should be riding more than 80 minutes.</p> <p>There is a form to use when one have concerns. It goes to Steven Mancuso.</p>		
LME	<p>Medicaid UR/UM-The requirement will be pretty tough. Vivian Durham hopes to see something from the State of CFAC is needed in any way let them know (Joe) CMS visit was a cordial the Durham Center.</p> <p>Vivian has notes and can get it to CFAC, they are learning about LME</p>		Vivian
State updates	<p>Dix move has been put on hold. Albemarle is out of money. It is 10 county regions</p>		Susan B.

Lisa Caitlin is the new QM person

Subcommittees Report

Housing- Hermann B

Quality Management- Joe K

Clinical Team- Sharon Y.

Other

Next meeting is Nov. 3rd