

Consumer Family Advisory Committee (CFAC)
Minutes
May 2, 2011

Members Present:	Vivian Harris	Members Absent:
Amelia Thorpe	Joe Kilsheimer	Emmanuel Edwards
James Daniel Shaw		Jim Henry
Tammy Harrington	LME	Colleen Kilsheimer
Latasha Jordan	Carla Alston-Daye	
David Smith	Tina Howard	
Robyn Hart	Rob Robinson	Guests:
Vernell Massey	Ellen Holliman	Earl Phillips
Debbie Kolesar	State Staff:	
Samruddhi Thacker	Eric Fox	

Start Time 5:35pm

CFAC Agenda Item	CFAC Discussion, Conclusions, Recommendations	CFAC Action, Follow-up	Person Responsible
Introductions	All attending		
Update from the Durham Center	<p>The Durham Center strategic plan presentation-Handouts, report from last year with 15 measures that are put in a dashboard. There were questions regarding cultural competence.</p> <p>Samruddhi asked for number of people served for each area of service. Eric stated that information was presented at the budget retreat. Suggested revision to plan. Assign greater response to transportation which was on this list both years. Transportation is still an issue especially for clients who have anxiety. Some agencies___ what has been done from last year to this year since transportation has been on the list for the past 2 years. Tina stated that will be included. Samruddhi suggested that we coordinated responses from CFAC. We can communicate through email.</p> <p>Dashboard presentation was reviewed form the last 2 quarters.</p>		Tina Howard

CFAC Survey	Surveys will be mailed to absent members.		Carla
Waiver	Power Point presentation- overview PMPM per member per month will be the same across the state. The Durham Center will partner to take the lead as lead LME for Johnson, Guildford, and Cumberland County. There were many conversations that have happened with other counties and the population played a big role in Durham Partnering with the other LME and the 3 that we have partnered with still provide services and the lead LME cannot be a provider of service.		Rob Robinson
	<p>The county and area board has supported this move and we need to have CFAC approve this so it can move forward with the waiver.</p> <p>There was a question regarding conflict of interest and Ellen will look at the ruling on that one way or another. A question on how this waiver will affect CAP. It is the hope that services will be better.</p> <p>Question on Case managers- Will it be better in a waiver environment. DD model is different than the other 2 populations with a sense that there is no recovery. Dual diagnosis population was discussed with how service will be for them.</p>		<p>Earl Phillips</p> <p>Ellen Holliman</p>
	TDC provided a draft letter of support and an electronic version for CFAC to work within the time frame of what TDC needs. A verbal motion to support the Durham Center by Robin and seconded by David. CFAC will need a week to get the letter to TDC. Carla will send an electronic version of the letter to CFAC members.		
Nomination of next position of Chair	Latasha nominated Vivian for Chair and Samruddhi or Dan for Vice-Chair. Joe 2 nd the motion.		CFAC
Mystery Caller QI Project	Volunteers for this project Vernell Massey, Amelia Thorpe, Robin Hart, Tammy Harrington, and Dan Shaw		CFAC
One volunteer needed	Volunteers to serve on Accountability Team for		CFAC

Becoming Grant

BECOMING

David Smith will be the CFAC representative for this grant
Vernell Massey to serve as Family Member

DRAFT

Subcommittees Report

Next meeting is June 6, 2011