

**Consumer Family Advisory Committee (CFAC)  
Minutes  
March 7, 2011**

<b>Members Present:</b>		<b>Members Absent:</b>
David Smith		Emmanuel Edwards
James D. Shaw		Debbie Kolesar
Robin Hart	<b>LME</b>	Samruddhi Thaker
Colleen Kilsheimer	Carla Daye	
Joe Kilsheimer	Lena Klumper	
Vivian Harris	Rob Robinson	<b>Guests:</b>
Latasha Jordan	Kelly Goodfellow	Vernell Massey
Tammy Harrington	<b>State Staff:</b>	
James Henry	Eric Fox	

**Start Time**

<b>CFAC Agenda Item</b>	<b>CFAC Discussion, Conclusions, Recommendations</b>	<b>CFAC Action, Follow-up</b>	<b>Person Responsible</b>
Review minutes from February 7, 2011	Joe move to approve minutes, David 2 <sup>nd</sup> .  CFAC chair Samruddhi Thaker was unable to attend due to a family emergency, and the vice-chair took over in her absence.		Vivian – Presided
Quality Management Project	Bring information to CFAC. Slides are in CFAC packet. 1 <sup>st</sup> quarter July-September 2010. Next month will get Oct-Dec. See Handouts. Power Point presentation. Looking for input from CFAC. Things to look at are <ol style="list-style-type: none"> <li>1. Are we able to get the data</li> <li>2. Will it be useful</li> </ol> Get baseline data for timely access to urgent care. How can we improve? First responder for provider when you're in crisis. Repeat admissions for clients and the number who go to state hospital. DCA for children they do what they can; however over the last year we see a trend in the same children who repeat coming to DCA. Transition of Consumers from CABHA. Provider of concern were referred to DMA		Lena Klumper
	Look at the Dashboard handout for fiscal year 2011. This will be presented each quarter so that CFAC will know where the		

	<p>Durham Center is. Looking for feedback on budget in April. CFAC needs time to give feedback as a group. Questions can be routed to Kelly on through Carla. Colleen has a question and will send it up.</p>		
	<p>Talked about the Presentation at the Budget Retreat/Reviewed the minutes from the retreat. Reviewed excel spreadsheet on budget. Looked at guiding principles. Durham is preparing for a 10% reduction. TDC will spread around if there are cuts. If there are cuts –see handouts-1. Will look at effective VS non effective cuts 2. Rate cuts, 3. Data trends 4. Programs serving fewer consumers/Non priority programs 5. Programs not supporting high risk consumers-non evidence based best practices.</p> <p>Have added know how well consumers are doing with providers for next year. This year Kelly will be collecting data. Right now it is just part of the year.</p>		
	<p>Feedback from CFAC based on Executive meeting for CFAC will meet.</p> <p>Frequency Extent Monitoring (FEM) – CFAC wants to go along on a monitoring with the LME staff. Have not heard back CFAC would shadow the monitoring. Monica would be the contact person.</p>		
	<p>DATA seeking feedback to the city. Handouts were given out to CFAC.</p>		ROB
	<p>Medicaid waiver we are perusing that. There are conversations with others LME’s. CFAC wants information ahead of time. Jim H. wants to know of TDC will go to the meeting on Data rider input. Rob will send it out to provider to forward to community.</p>		
	<p>Division Announcement Governors budget- Eric sent it out earlier. 193 CABHA’s now within the state of NC moving forward the numbers may shift.</p>		Eric Fox

	<p>Performance report cards but it is voluntary for CABHA's PBH look at services to compare with other LME IDD study. Right now it will not be able to happen with the data change. (pushed out)</p> <p>Regional CFAC meeting- Wake hosted look to have it every quarter right now it is funded but not sure.</p> <p>March 16, 2011 7-8 conference calls with CFAC- Vivian was on 1 but the last one she did not get to participate but plans to be on the next state CFAC.</p>		
	<p>Updates from CFAC members</p> <ol style="list-style-type: none"> <li>1. Approved QM plan- it will be changing soon due to the re-organization.</li> <li>2. Passed around provider outcome matrix-data is not available but think it is based on bill but not really sure</li> </ol> <p>Asked about outcome-</p>		

**Subcommittees Report**

Next meeting is April 4, 2011