

**Consumer Family Advisory Committee (CFAC)  
Minutes  
January 5 2009**

|                         |                      |                        |
|-------------------------|----------------------|------------------------|
| <b>Members Present:</b> | Nancye Bryan         | <b>Members Absent:</b> |
| Joe Kilsheimer          | Samurrudhi Thather   |                        |
| Colleen Kilsheimer      | Jim Henry/ Hermann B |                        |
| Robyn Duff              | <b>LME</b>           |                        |
| Emmanuel Edwards        | Vivian Harris        |                        |
| Sharon Youse            | Carla Daye           |                        |
| Amelia Thorpe           | Rob Robinson         | <b>Guests:</b>         |
| Debbie Kolesar          | James Osborne        | Tommy                  |
| Jane Spanel             | <b>State Staff:</b>  |                        |
| Barbara Smith           | Susan Bellian        |                        |

**Start Time 5:35**

| CFAC<br>Agenda Item | CFAC Discussion, Conclusions, Recommendations  | CFAC Action,<br>Follow-up | Person Responsible |
|---------------------|--|---------------------------|--------------------|
| Review minutes      |  | Approved                  | CFAC               |
| Crisis Services     | Presentation (Handouts)<br>1) STR<br>2) Durham Center Access<br>3) Rapid Response Homes<br>4) Crisis Intervention Team(CIT)<br>5) Mobile crisis<br>6) Inpatient Treatment<br>7) Respite Services<br>8) START Model<br>9) Walk in Clinics<br>10) Provider First responder<br>11) Crisis System Cast<br>12) What is missing<br>13) Hospital admissions<br>14) DCA admissions<br>15) Length of stay<br>16) Utilization of DCA Service<br>17) Recent State Hospital Admissions<br>Look@ issue that make occur and some setting are not |                           | Rob/James          |

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|               |  |  |        |
|---------------|--|--|--------|
|               | appropriate to discuss in a public meeting. The cases are confidential. How does the presentation Durham Center manage quality? We may need to look at the OI processes. CFAC is looking at the quality of care for the person and not just the number. Who monitors the providers and how do they monitor and the provider reviews. |  |        |
| LME Updates   | UM application was sent in or hand delivered and TDC applied. CARF is scheduled for the end of we purchased NetSmart for Jan 22. All IT staff reports to Vivian. LME updates goes out of Friday and we will check w/ Ellen to see if they can be forwarded to CFAC.  |  | Vivian |
| State Updates | Very calm at the Division the Govern has not named a new secretary.  |  | Susan  |
|               |  |  |        |
|               |  |  |        |

Sub committees Report

Housing- Hermann B

Quality Management Joe K

Clinical Team- Sharon Y

Other