

THE DURHAM CENTER
Managing Behavioral Health & Disability Services

AREA BOARD MEETING

Thursday, October 1, 2009
4:00pm Regular Session

MINUTES

PLACE: 501 Willard St. Durham, NC
Conference Room 100

MEMBERS PRESENT: Earl Phillips, Chairman
Karen Crumbliss, Vice-Chairman
Dr. Nancy Henley
Monique Holsey Hyman
George Quick
Lascel Webley, Jr.
Rev. Melvin Whitley
Doug Wright
Rev. Michael D. Page
Amelia Thorpe

MEMBERS EXCUSED: John Barry

MEMBERS ABSENT:

GUESTS PRESENT:

STAFF PRESENT: Ellen Holliman, Susan Knox, Rob Robinson, Doug Fuller, Tina Howard,
Carrie Baines, Sean Schreiber, Vivian Harris, Kelly Goodfellow, Carla
Alston-Daye

OTHERS PRESENT: Yvonne French

1. CALL TO ORDER: Chairman Earl Phillips called the meeting to order at 4:05 pm.

2. ANNOUNCEMENTS:

Chairman Phillips introduced Deputy County Attorney Marie Inserra, who is representing Lowell Siler.

Chairman Phillips announced that the Durham Board of County Commissioners appointed Betsy MacMichael to the Area Board. She will be sworn in at the November meeting.

He opened the floor to other announcements by Board members.

Karen Crumbliss announced that "A New Kind of Listening" is being shown at Carolina Theater on Thursday, October 15 at 7:30pm.

Chairman Phillips announced that the Durham Center sponsored another successful Recovery Celebration on Friday, September 25. Monique Holsey-Hyman and Doug Wright attended along with staff members. There were approximately 200 participants.

He also thanked Carla Alston-Daye for representing The Durham Center at the El Centro Health Fair that was held at Hillside High School on Saturday September 26. The Health Fair was attended by approximately 2,000 people.

Ellen Holliman announced that Dr. Lena Klumper was appointed as the Director of Quality Management and Program Development. She thanked Tina Howard for her work as acting Director during the recruiting period. Chairman Phillips extended his thanks to Ms. Howard for her work.

3. AGENDA ADJUSTMENTS

There were no agenda adjustments.

4. FINANCE COMMITTEE REPORT

Chairman Phillips recognized George Quick to provide the Finance Committee report.

Mr. Quick reported that the Finance Committee met at 3:00 pm today and reviewed the quarterly report on the budget. Revenues are exceeding expenditures by approximately \$1.5 million. However, there are revenues that have been received in advance.

In addition, final numbers were received from the State related to funding. As a result of the final figures and the planning and adjustments that were implemented in the past, it appears that no additional cuts will be needed to balance the budget. Mr. Quick feels that this is a reflection of the way The Durham Center management staff have managed and prepared for expected cuts.

Adjustments were made earlier in the year based on what the Finance Committee projected would happen. Those adjustments have made it possible to move forward without additional adjustments.

Karen Crumbliss complimented those that planned ahead and kept abreast of the potential cuts. The strategy allowed for adjustment to the funding cuts over a longer period of time.

Chairman Phillips accepted the report as provided.

5. COMMITTEE REPORTS

- A. Quality Management Report
- B. Human Rights Committee Report
- C. Consumer and Family Advisory Committee Report
- D. Executive Committee Report
- E. Ad Hoc Committee on Board Strategies-Public Relations

Chairman Phillips asked if there any comments or discussion on the committee reports. He accepted the reports.

Lascel Webley, Jr. offered an update on the Public Relations committee. The committee consists of Monique Holsey-Hyman, John Barry, and Mr. Webley. Doug Fuller will serve as the staff liaison with

the committee. The committee has set preliminary discussions on areas that they would like to target and materials that they would like to focus on. The meeting schedule has been set for the rest of the year.

6. PUBLIC COMMENT

There were no public comments

7. FOURTH QUARTER UPDATE TO AREA BOARD REPORT

Chairman Phillips recognized Tina Howard to present the fourth quarter update to the Area Board report.

Ms. Howard presented the updates to the annual Board Report that was presented on September 3. The fourth quarter data on Community System Indicator data was not received until after the September 3 Board meeting. Ms. Howard noted the following items:

Chart 1.2 shows children in out-of-home placements. Durham continues to have one of the lowest rates in the state for children in out of home placements. There was a slight increase, but it is still well below the state average. Ms. Holliman added that the state legislature has required that LMEs reduce the number of children in level III and IV group homes. As a result, the number of children in out-of-home placements should decrease dramatically in upcoming reports because there were over 60 children in level III and IV group homes in August/September. Of those, 33 have been stepped down to a lower level of care.

Charts 2.7 show the engagement of consumers after Central Regional Hospital discharge. The first chart shows the rate of providers engaging consumers within 7 days of discharge rose for the third quarter and again in the fourth quarter. The standard is 70%. Fourth quarter data shows that the rate of engagement in Durham is 57%, which is above the state average of 49%. The second chart shows the rate of follow up within 8-30 days. Durham's rate rose slightly in the fourth quarter to 20% which is above the state average of 15%.

Charts 2.8 show the engagement of consumers after discharge from ADATC. The first chart shows engagement within 1-7 days. The standard is 70%. The rate of engagement in Durham increased to 67% in the fourth quarter to 67%. The state average is 67%. Dr. Nancy Henley asked Ms. Howard about the reasons for the dramatic increase in engagement. Ms. Howard responded that the Hospital Team has created a plan to increase engagement and has followed that plan. The Hospital Liaison has worked very closely with ADATC and Central Regional Hospital to identify Durham consumers in the hospital and get care for them as quickly as possible. The Mobile Crisis team is also assisting in engaging those consumers at discharge. Ms. Holliman noted that the numbers are based on billing data. The data therefore only captures consumers that providers bill for. It is important that the Providers engage the consumers. There are consumers that are being served that are not being captured in the engagement data.

Chairman Phillips asked Board members about doing an op-ed to talk about the collaboration and what it does for the system to show some of the positives. Ms. Holliman said that staff would be happy to draft an op-ed that articulates the positives of collaborating and the System of Care philosophy.

Chart 2.10 shows the performance contract outcomes, the standards that the LME must meet. In the Fourth quarter of 2008 The Durham Center was only meeting 85% of the standards. That has steadily increased to 90% in the third and fourth quarters of 2009.

Mr. Quick inquired about the number of clients represented in charts 2.8. Ms. Howard will return to the Board with the number of cases represented.

9. STATE BUDGET UPDATE

Chairman Phillips asked Ellen Holliman to give the Board an update on the FY10 budget. Ms. Holliman provided two handouts to Board members, an op-ed that was prepared for the Herald-Sun newspaper outlining the budget cuts that have occurred in Durham. She also handed out a letter that will be sent to the State with the allocation information outlining The Durham Center's budget process. Durham had approximately \$1.3 million cut from State and Federal block grant money for FY10. As George Quick reported in the Finance Committee report, the planning during the budget process ensured that services would not have to be cut further.

In the Board notebooks are two documents, the summary of ratified Legislation that was prepared by the Fiscal research staff of the Legislative Oversight Committee and a document that goes with that.

She asked if there were any questions from the Board.

Commissioner Page asked if there was a projection of budgetary concerns for the coming year. Ms. Holliman responded that there would be \$15 million in State dollars coming back in to the system statewide. The Legislature cut \$40 million, but the Governor cut another \$15 million this year. In FY11 the \$15 million dollars will be returned to the budget.

Chairman Phillips asked whether the Area Authority should go before the Durham Board of County Commissioners more often to update the Commissioners on budget concerns and services. Commissioner Page noted that the Board of County Commissioners would like to be kept abreast of all issues. He would encourage that they receive an update every 3-6 months.

Reverend Whitley commented that at State meetings he attends there is a perception that Durham County has a lot of money. He would like to see a strategy to address this misperception. Dr. Henley asked whether the misperception is due to County funding in general or funding for mental health, developmental disabilities and substance abuse services. The Board discussed Durham County spending more on these services than other counties do. George Quick noted that Durham is second in the state in funding MH/DD/SA services. County officials have decided to make those services a priority.

Monique Holsey-Hyman discussed a first hand experience she had with waiting lists that resulted from budget cuts.

10. BOARD TRAINING-Budget and Financial Responsibilities

Chairman Phillips introduced a training presentation from the UNC School of Government on Budgeting and Financial Management. A handout of the presentation was included in the Board Packets.

The major Learning Objectives of the presentation are:

1. Fulfill the major fiduciary responsibilities required by the Local Government Budget and Fiscal Control Act.
2. Describe the major revenue sources of a LME

Ellen Holliman noted that audits of The Durham Center are part of the County audit. The County Manager and George Quick, Finance Manager for the County, take on that responsibility.

Mr. Quick made the following additions to the topics covered in the training. The Durham Center has received single stream funding for the past two years. This has been beneficial because from a budgeting standpoint it eliminates the need to have hard categories of services and having money left in some categories while you have a shortfall in another. Dollars can be shifted between categories as needed. Receiving single stream funding requires that the LME demonstrate good stewardship.

Mrs. Holliman provided the following example. Several years ago money allocated for Child Substance Abuse services could not be spent because there were no providers of those services. The dollars allocated in that category had to be sent back to the state at the end of the year. Now, under single stream funding those dollars can be reallocated to other needed services.

Historical funding has been the guide for where dollars are allocated. The budget brought forward each year is a reflection of where the money has previously been spent or where a need has been identified.

Chairman Phillips noted that the Finance Committee consists of :

George Quick, Chair

Doug Wright, Immediate past Chair of the Area Board

Earl Phillip, Current Chair of the Area Board

Karen Crumbliss, Vice Chair of the Area Board

John Barry, Chair of Quality Management Committee

The finance committee meets at 3:00pm on the first Thursday of the Month, before the Area Board meeting. Chairman Phillips invited Board members to attend the meeting.

Karen Crumbliss noted that there is an opportunity for more progressive, effective ways of using Budget dollars when funding increases.

Chairman Phillips asked that Board members to bring critical needs and interests before the Board so that when the opportunity arises for increased funding those needs are addressed.

Reverend Whitley clarified that the budget cuts from the state were cuts to the Target Population funding for consumers that do not have insurance or Medicaid. If a Health Care Reform Bill is passed those consumers would be covered. There was also discussion of increased costs for other County services if substance abuse services are not funded.

Karen Crumbliss discussed federal health reform, Community First Choice Act, that would allow consumers that receive Medicare to use those dollars for Community supports that allow them to live in the community rather than in Nursing Homes.

Chairman Phillips reminded Board members to keep the handouts of the training presentation for future reference.

11. CHAIRMAN'S REPORT

Chairman Phillips had no report.

12. ADJOURNMENT

Lascel Webley, Jr. moved to adjourn the meeting. **Seconded by Rev. Melvin Whitley.** **Motion approved unanimously.**

Meeting adjourned at 5:45.

Respectfully submitted:



Ellen Holliman, Executive Director

11-3-09

Date

Material included in Notebooks:

NC Council Community News July/August 2009

Summary of Substantial Ratified Legislation 2009 Session to the Joint Legislative Oversight Committee on MH/DD/SAS

2009 Enacted Legislation Directly or Indirectly impacting the NC Division of MH/DD/SA

“News Kind of Listening” publicity flyer

“Brushes with Life” publicity flyer

Handouts:

Service Plan draft summary letter to Wanda Mitchell, Budget and Finance Office

Op-Ed submitted to Durham Herald-Sun October 1, 2009