

THE DURHAM CENTER
Managing Behavioral Health & Disability Services

AREA BOARD MEETING
Minutes
Thursday, October 2, 2008

The Durham Center Area Board met at 4:00 pm, October 2, 2008 at 501 Willard Street.

MEMBERS PRESENT: Earl Phillips, Doug Wright, Amelia Thorpe, Rev. Melvin Whitley, Dr. Tom Owens, Dr. Nancy Henley, George Quick, John Barry, Karen Crumbliss, Ellen Reckhow, Phillip Golden

MEMBERS EXCUSED: Colleen Kilsheimer

MEMBERS ABSENT: Eureka Capri-Daye

GUESTS PRESENT: None

STAFF PRESENT: Ellen Holliman, Susan Knox, Bob Hufham, Dr. Margie Sved, Vivian Harris, Sarah Grey, Rob Robinson, Doug Fuller

OTHERS PRESENT: Alicia Camacho, DECI

CALL TO ORDER:

Area Board Chairman Earl Phillips called the meeting to order at 4:15 PM.

ANNOUNCEMENTS

Chairman Phillips asked Ellen Holliman to introduce the Durham Center's new Medical Director, Dr. Margie Sved. Dr. Sved has been working with the Durham Center on a consulting basis and became the Medical Director August 1st, 2008. Dr. Sved gave a brief biography to the board from her time at Dorothea Dix hospital to the present as Medical Director at the Durham Center and her work with Wake County. She served as President of the North Carolina Psychiatric Association and currently represents North Carolina at the American Psychiatric Association.

Ms. Holliman also announced that Beth Melcher has left the Durham Center as Clinical Director, but is available for consultation on special projects.

Chairman Phillips announced that there is a brochure in the notebooks for the NC-Council of Community Programs Annual Conference from December 10-12, 2008. He asked that all Board members interested in attending the conference please fill out the registration and give it to Susan Knox.

AGENDA ADJUSTMENTS

None

FINANCE COMMITTEE REPORT

Committee Chairman George Quick reported that the committee did not meet and there is no report this month.

CONSENT AGENDA

Chairman Phillips presented the following items to be approved on consent.

- A. September 4, 2008 Regular Board Meeting Minutes
- B. August 7, 2008 Closed Session Minutes
- C. Quality Management Report
- D. Human Rights Committee Report
- E. Consumer and Family Advisory Committee Report
- F. Executive Committee Report

Ellen Reckhow asked that the language in the last paragraph of the Update on Regional Mobile Crisis on page 6 of the minutes be corrected. Easter Seals/UCP has been designated as the provider. A correction was also discussed to include comments made by a gentleman, who asked that his name not be used, regarding the ACT team members.

Ellen Reckhow moved approval of the reports subject to corrections to the September 4, 2008 Regular Board Meeting Minutes that were discussed, **Seconded by Phil Golden.** **Passed unanimously.**

PUBLIC COMMENT

None

LEGISLATIVE REPORT FROM 2008 SHORT SESSION

Ms. Holliman presented an overview of Mental Health, Developmental Disability and Substance Abuse Service related Legislation.

Please refer to the highlights on attachment A.

UPDATE ON REGIONAL CRISIS SERVICES

Rob Robinson gave a PowerPoint presentation updating the board on the Regional Mobile Crisis and Start Team services. The Durham Center has been selected as the lead agency for the region that includes Durham, Orange, Persons, Chatham, Alamance, and Caswell Counties. The General Assembly budgeted \$28 million recurring and \$15 million non-recurring statewide.

Please refer to the PowerPoint presentation in attachment B.

FOLLOW-UP FROM GAP/NEEDS ASSESSMENT

The quarterly GAP/Needs assessment report was presented to the board members at the September 4, 2008 meeting. Michelle Zechmann was present to answer any questions the board members have about the report.

Ellen Reckhow moved approval of the report, **Seconded by Nancy Henley**. **Passed unanimously**.

BOARD REPORT

The Summary of State-Reported Outcomes for the second to fourth quarter of FY08 was presented to the board (see attachment C). Points in the report that were discussed included:

Page 3-Timely access to care. The Durham Center is well above the state average in Emergent and Routine Care, but is not meeting the 88% target rate for urgent care/assessment.

Page 7-Hospital readmissions. The Durham Center has a high readmission rate. The Board asked for a report on preliminary data to explain this high number.

Page 9-Child Services in a Non-Family setting. Durham is at 2% and is meeting performance guidelines (target is not more than 5%) and is below the state and urban average of 4%.

Page 10-Performance Contract outcomes. In the third and fourth quarters Durham met 14 (93%) of the 15 performance standards. Statewide the average was 88% in the third quarter and 89% in the fourth quarter. In the second quarter Durham met 10 (77%) of the 13 performance standards and was above the state average.

The Board discussed how Durham ranks in terms of performance. Durham met or exceeded standards with 99-100% compliance in all areas except the North Carolina Treatment Outcomes and Program Performance System (NC-TOPPS) Update

Assessments. The standard is 90% and The Durham Center ranged from 81% in the second quarter to 87% in the fourth quarter. Third quarter was 91%.

CHAIRMAN'S REPORT

Chairman Phillips presented the letter that was sent out to the board members with a listing of committee memberships and asked for discussion.

Karen Crumbliss moved and **Doug Wright seconded** that the Board committees be accepted as presented. **Passed unanimously.**

Adjournment

Ellen Reckhow moved and **Phil Golden seconded** that the meeting adjourn **Passed unanimously.** Meeting adjourned at 5:15PM

Respectfully submitted:

Ellen Holliman, Executive Director

Date

Material included in Notebooks:

NC Council of Community Programs Conference Brochure & Registration materials.
Conference and Exhibition December 10-12, Pinehurst Resort and Country Club, Pinehurst NC.

Join the Voices for Recovery-Real Voices, Real Recovery newspaper insert

Articles:

“Taking Cigarettes out of the mental health equation”, September 30, 2008, Katie Patsakham, News & Observer.

“Congress Backs Parity in Coverage of Illnesses”, September 24, 2008, Robert Pear

“Move to new hospital risky, Dix staffers say”, September 20, 2008, Michael Biesecker, News & Observer.

“Dix doctors urge delay of move to Central: Second letter to state officials says safety, staffing issues remain”, September 21, 2008, Michael Biesecker, News & Observer.

“Judge postpones Dix move”, September 25, 2008, Michael Biesecker, News & Observer.

“Mental Health providers suggest tweaks to PCP rule”, September 21, 2008, Matthew Milliken, The Herald-Sun.

“Mental health clubhouses praised for offering members structure”, September 21, 2008, Matthew Milliken, The Herald-Sun.

“Director backs local mental health services”. September 20, 2008, Editorial, Ellen Holliman. The Herald-Sun.

“Medicaid screener prefers state rule”, September 14, 2008, Matthew Milliken, The Herald-Sun.

“Mental Health providers want return to local decision-making”, September 14, 2008, Matthew Milliken, The Herald-Sun.

“OMH in bind over mental health”, September 23, 2008, Lindell Kay, JDNews.com.

“Red Tape strangling some mental health caregivers”, September 21, 2008, Matthew Milliken, The Herald-Sun.

“A thorough housecleaning”, September 6, 2008, editorial, Wilmington Star-News.

“Ahearn: Choices few for homeless mentally ill”. September 21, 2008, Lorraine Ahearn, News-Record.

“Contractor fights for screening job”, September 9, 2008, Lynn Bonner, News & Observer.