

**THE DURHAM CENTER**  
**Managing Behavioral Health & Disability Services**

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**AREA BOARD MEETING**

**Thursday, April 1, 2010**  
**12:00pm Regular Session**

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**MINUTES**

**PLACE:** 501 Willard St. Durham, NC  
Conference Room 100

**MEMBERS PRESENT:** Earl Phillips, Chairman  
Karen Crumbliss, Vice-Chairman  
Betsy MacMichael  
Rev. Michael D. Page  
George Quick  
Amelia Thorpe  
Rev. Melvin Whitley  
Lascel Webley, Jr.  
Doug Wright

**MEMBERS EXCUSED:**

**MEMBERS ABSENT:** John Barry  
Dr. Nancy Henley  
Monique Holsey Hyman

**GUESTS PRESENT:**

**STAFF PRESENT:** Ellen Holliman, Susan Knox, Rob Robinson, Doug Fuller, Carla Alston-Daye, Lena Klumper, Kelly Goodfellow,

**OTHERS PRESENT:**

**1. CALL TO ORDER:** Chairman Earl Phillips called the meeting to order at 12:15pm.

**2. ANNOUNCEMENTS:**

Chairman Phillips thanked Board members for agreeing to change the time of the meeting because of the holiday.

He announced that County Manager Mike Ruffin presented Tina Howard with the Durham County “On the Spot” Award for taking on responsibility of two positions in addition to her own for over six months and maintained a high level of customer service during that time.

The NC Council Spring Policy Forum is scheduled for May 3-4 at the Hilton North Raleigh. Information on the Forum is in the notebooks. He asked that Board members planning to attend inform Susan Knox so that they can get registered.

Chairman Phillips announced that he is appointing a nominating committee to provide a slate of officers at the May meeting. The new officers will take office in July. George Quick and Doug Wright volunteered to serve on the committee.

Karen Crumbliss added that she will by regulation be leaving the Board in July.

Chairman Phillips asked Ellen Holliman to discuss recommendations at the Durham County Board of County Commissioners (BOCC) regarding appointment of Board members.

Ms. Holliman announced that there is going to be a discussion at the BOCC meeting regarding the process of appointing new members to Boards. They are looking at the procedures for that process. Some topics under discussion are continuing to accept recommendations for appointments from the Board or Commission which has vacancies and interviews of prospective Board members. They wish to emphasize that it is the BOCC that is making the appointment.

Ms. Holliman asked BOCC Chair Michael D. Page to clarify whether the discussion around the interviews was regarding the BOCC conducting interviews or the individual Boards or Commissions conducting interviews.

Chairman Page responded that the BOCC does not currently conduct interviews. The discussion will include whether the BOCC will conduct interviews in the future and whether the BOCC wants to accept recommendations coming from the Boards. The discussion will center on the process to fully evaluate all candidates.

The Board discussed The Durham Center’s current process of interviewing candidates before providing recommendations to the Board of County Commissioners. The interview is done at the Regular Board Meetings and the Executive Committee reviews and makes a recommendation. The Board recognizes that they are only providing recommendations.

Chairman Phillips thanked Lascel Webley, Jr. and Monique Hyman for attending the Durham Health Summit. Ms. Crumbliss and Chairman Page asked that Board members and members of health-related County Boards be informed of events such as this in the future.

He congratulated The Durham Center and Durham Housing Authority for a Best Practices Award they recently received.

### **3. AGENDA ADJUSTMENTS**

There were no agenda adjustments

#### **4. FINANCE COMMITTEE REPORT**

The Finance Committee meeting was cancelled.

#### **5. COMMITTEE REPORTS**

- A. Quality Management Report
- B. Executive Committee Report
- C. Public Relations Committee

Chairman Phillips asked if there any comments or discussion on the committee reports.

#### **6. CONSENT AGENDA**

- A. Approve February 4, 2010 Regular Board Meeting Minutes

**Lascel Webley, Jr. moved** to approve the minutes. **Seconded by Karen Crumbliss** . **Motion approved unanimously.**

#### **7. PUBLIC COMMENT**

There were no public comments.

#### **8. FY10-11 BUDGET**

Chairman Phillips recognized Kelly Goodfellow to provide information on the FY2010-2011 Budget.

Ms. Goodfellow provided additional information for the budget and answered questions. A packet was provided to the Board members that included a document detailing the changes from FY10 to FY11. It also contained a new budget comparison, a list of FY10 expenditures that John Barry requested, and an updated Local Management Entity (LME) budget.

At the February 16 meeting with CFAC and the Executive Committee to review the budget, a comparison was provided that showed a \$970,000 difference between FY10 and FY11. That change has been updated to \$1.4 million due to additional hospital inpatient dollars that have been received.

Mr. Barry had also requested that the changes be shown for each disability area. The Mental Health change is -5% due to hospital bed dollars that were available in FY10 but are not recurring in FY11. There has also been some reallocation of dollars.

Chairman Phillips asked if there were any questions about the budget.

Reverend Whitley asked about the request to cut 3% of the budget and how it will affect the budget.

Ms. Holliman responded that The Durham Center has submitted the budget reflecting a 3% cut to the County Manager. It will be reflected in the level of services that consumers receive.

Discussion surrounded the cut in funding when the need for services is increasing. Reverend Whitley expressed concern that cutting services three percent across the board will mean cutting services to those that need help and are defenseless.

Board members discussed advocating against cuts and how to do it. Chairman Phillips inquired about speaking at the next Board of County Commissioners meeting in May.

Reverend Whitley moved to have the PR Committee draft a letter advocating against further cuts. Chairman Page asked that advocates be specific about what services are really needed.

## **9. AREA BOARD REPORT**

Chairman Phillips recognized Lena Klumper to present the Area Board Report, the Mid-Year data report.

Dr. Klumper provided the following highlights of updated information.

Page 5 – Youth Living in Non-Family Settings

- Durham had the best performance among LMEs in the 1<sup>st</sup> and 3<sup>rd</sup> quarters of FY09 and continues to be better than the state average.

Page 10 – Behavioral Health Admissions per 10,000

- Admissions have remained relatively stable, with only a slight increase.
- The information comes from North Carolina Disease Event Tracking and Epidemiologic Collection Tool, NCDetect. Second quarter data has not been received yet. Dr. Klumper noted that the data is skewed because it captures consumers with Mental Health, Developmental Disabilities, and Substance Abuse diagnoses that present with a medical issue.
- Mr. Quick inquired whether the data is the total of individuals of the total of visits. Dr. Klumper responded that multiple visits by one individual are captured.

Page 11 – Hospital Admissions

- Hospital admissions are below the state average. She noted that Central Regional Hospital has increased their capacity and may be reflected in the increased state average.

Page 12 – Individuals Diverted from State Hospitalization

- The numbers reflect a dip in diversions in the fourth quarter of FY09, but the number of diversions has gradually increased to its previous level. Private hospitals have a much lower percentage of diversions and more consumers end up at the state hospital.

Page 15 – Performance Contract Outcomes

- The Durham Center has reached its highest level of performance in over two years. One issue that is preventing 100% is NC-TOPPS. The Durham Center has gone from approximately 1300 out-of-compliance in September to 40. The issue with the NC-TOPPS data is now the timeliness of submittal on new clients and follow-up.

Dr. Klumper asked if there were any questions.

Betsy MacMichael asked about the data on Page 5 and what the percentages represent in terms of the number of children and what disability categories they are in.

Dr. Klumper responded that the data represents the number of children in Level II, Level III and Level IV placements as a percentage of the total number of children in services. The primary diagnosis for the majority is mental illness.

Ms. Crumbliss asked about the housing initiative and The Durham Center's participation.

Ms. Holliman responded that staff is working well with Durham Housing Authority and other agencies. A problem has been that case managers are not filling the paperwork out properly. On a recent HUD initiative The Durham Center had over 250 applications come through this site.

Mr. Quick discussed the housing initiative criteria regarding criminal activity and background checks within a certain time frame.

## **10. CHAIRMAN'S REPORT**

Chairman Phillips recognized Ellen Holliman to introduce staff.

Ms. Holliman introduced Jeanette Williams as IT Director for The Durham Center.

Chairman Phillips recognized Amelia Thorpe.

Ms. Thorpe reported that she went to a Town Hall meeting sponsored by The Durham Center to discuss service gaps, services that are not working and Community Support. She reported that she has heard a number of complaints about Community Support.

Ms. Holliman responded that Community Support will be eliminated as on July 1, 2010. Peer Support Services and Case Management will replace it.

Karen Crumbliss announced that Ellen Holliman is celebrating her eighth anniversary with The Durham Center.

## **11. ADJOURNMENT**

There being no further business the Board stands adjourned.

Meeting adjourned at 1:20pm.

**Respectfully submitted:**



Ellen Holliman, Executive Director

5-6-10

Date

**Material included in Notebooks:**

North Carolina Council Spring Policy Forum Brochure.

**Handouts:**

Additional Budget Information Packet-  
Comparison of FY10 to FY11 and significant program changes  
List of FY10 expenditures  
Updated Local Management Entity (LME) budget.

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