

THE DURHAM CENTER
Managing Behavioral Health & Disability Services

AREA BOARD MEETING
Minutes
October 4, 2007

The Durham Center Area Board met at 4:00 pm, October 4th, 2007 at 501 Willard Street.

MEMBERS PRESENT:

Doug Wright, Ellen Reckhow, Terry McCabe, Amelia Thorpe, George Quick, Melvin Whitley, Tom Owens, Phillip Golden, Eureka Capri Daye, Colleen Kilsheimer, Karen Crumbliss, Matthew Wallace

MEMBERS ABSENT:

Earl Phillips

GUESTS PRESENT:

- Terry Allebaugh, Housing For New Hope
- Dian Wilson and Michael Kelly, PATH Program
- Misty Folk and Kesha Blount, Community Choices/CASCADE
- Cynthia Harris, Housing Support Team
- Nichole Keifer, The Arc of NC
- Karyn Stoekyl, Durham County Community Living Program

STAFF PRESENT:

Ellen Holliman, Rob Robinson, Michelle Zechmann, Doug Fuller, Sarah Grey, Kelly Goodfellow, Jennifer Meade, Denene Hinton, Terry Ames, Tina Howard, Jim Kinnan, Carla Daye, Tonya VanDeinse, Lisa Jackson

OTHERS PRESENT: Lowell Siler

Area Board Chair Doug Wright called the meeting to order at 4:06 p.m..

Chair entertained a motion to approve the June 21, 2007 minutes. Motion made by Melvin Whitley, seconded by Colleen Kilsheimer. Motion carried unanimously.

Chair received motion to approve the September 6, 2007 minutes. Motion by Karen Crumbliss, seconded by George Quick. Motion carried unanimously.

Motion by Terry McCabe to approve an addendum to the August 2, 2007 minutes. Seconded by Colleen Kilsheimer. Motion carried unanimously.

COMMITTEE REPORTS:

CFAC: Amelia Thorpe reported on the October 1st meeting of the Durham CFAC. State CFAC staff liaison Michael Bramwell asked for suggestions of program topics for the scheduled training conference sponsored by the Division. CFAC members raised their concerns regarding timely communication from the Division and the NC CFAC regarding state level activities that call for local comment or action. Ms. Thorpe will raise this concern at the next meeting of the state CFAC. The latter part of the meeting was a Focus Group session conducted by Vivian Harris of LME staff.

HUMAN RIGHTS: Colleen Kilsheimer reported that the committee met September 25th. Carla Daye gave a presentation on Community Services. Committee members discussed procedures for handling calls coming in to The Durham Center and DCA. This committee has plans to issue invitations to providers to make a presentation on human rights concerns as they relate to services provided through their organization.

FINANCE: Chairman George Quick reported that the Finance Committee did not meet this month because of a conflict with today's Focus Group. There will be a Finance Committee report at the next Area Board Meeting on November 1st.

QUALITY MANAGEMENT: Phil Golden reported on the Quality Management Committee meeting on September 27th. The committee discussed procedures for endorsement withdrawals. A primary topic of discussion involved the claims process and how claims are validated. The committee is looking at ideas for consumer surveys to ensure that putative services are in fact being rendered. The committee also discussed the consumer complaint process and client rights concerns.

PUBLIC COMMENT: N/A

ACTION ITEMS: N/A

REPORTS:

1. Overview of the Durham Center – Housing Services and Supports

Michelle Zechmann hosted this presentation along with our guest speakers listed earlier.

Housing Services and Supports efforts include:

- Current Services/Supports
- Durham Center Housing Initiatives
- 10 Year Plan to End Homelessness
- Peer Specialist placement at Urban Ministries
- Housing Support Team
- PATH Program
- Adult System of Care

2. FY 2008 October Report to the Area Board, October 4, 2007:

Jim Kinnan presented the FY 2008 October Report to the Area Board, noting highlights.

3. Operation Bull's Eye No report in Earl Phillips' absence.

4. Chairman's Report:

Board chairman Doug Wright made the following announcements:

- Amelia Thorpe and Mr. Wright are participating in the planning committee for the State Wide Consumer Report – Networking Organization.
- Mr. Wright attended the Recovery Celebration Block Party, September 28th. Great turnout.
- Congratulated Doug Fuller for coordinating the Block Party
- Called the Board's attention to information in board packets about the Pinehurst 2007 Fall Conference and Exhibition, scheduled for December 10 – 12. Advised everyone to try to attend this meeting.

ANNOUNCEMENTS: Ellen Holliman announced that Ann Oshel would be joining our team as Adult System of Care Consultant in mid- November. Ms. Oshel will be working with The Durham Center and DSS in a collaborative effort.

CLOSED SESSION:

Doug Wright entertained a motion at 5:34 pm to go into closed session pursuant to G.S. section 143-318.11(a)(6) to discuss the performance of a public official. Motion made by Karen Crumbliss, seconded by Tom Owens. Carried unanimously.

Closed session adjourned at 6:10. No other business discussed thereafter.

Listed below are items provided in board notebooks for this meeting:

Articles:

- In the cracks, *The News & Observer*
- Threat on Flight Leads to Wake Women's Arrest, *The News & Observer*
- Hurting Hospitals, *The News & Observer*
- Study: Minorities, poor ignore some health benefits, *The News & Observer*
- Medicaid changes causing concern, *The News & Observer*
- 2nd N.C. mental hospital may lose federal funds, *The News & Observer*
- Disabled workers face phase-out, *The News & Observer*
- Under the Dome, *The News & Observer*
- Losses may soar in Medicaid spat, *The News & Observer*
- Renewing access to psychiatric care, *The News & Observer*
- Keeping doors open, Charlotte.com
- There is a better way to help the homeless, *Winston-Salem Journal*
- No more surprises, *Asheville Citizen Times*

- Funding keeping mental health care from people who need it, *Gaston Gazette*
- Cherry report cites patient, medication violations, *Goldsboro News*
- Experts say Hayes case is very rare insanity defense is rarely used: Hayes has unusual profile, *Winston-Salem Journal*
- State plans improvements at Broughton Hospital, *Gaston Gazette*
- Mental Health reform still a work in progress, *Gaston Gazette*

Community News Monthly Publication fo the NC Council of Community Programs:

- July 31st, 2007 Edition – 1st An Historic Day in North Carolina, Mental Health Parity Finally Achieved
- August 31st, 2007 Edition – State Budget – Focus on Crisis and Substance Abuse

Newspaper Insert:

- Durham Center Recovery Month – September 2007, *The Herald Sun*

ADJOURNMENT:

The meeting adjourned at 6:10 p.m.

Respectfully submitted:

Ellen Holliman, Area Director